



SERVICE REPORT — February 2016

*Service Cuts Feb > Dec 2015, continuing into 2016, due to funding

	Current Month	YTD 2015	2016 v 2015
Service Description	282,791 < Meals this month	1,559 < Unduplicated HHS Served YTD > 611,544 < Meals Provided YTD	↑ 7 % ↑ 15 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	102,308 pounds of groceries	223,697 pounds of groceries	↑ 16 %
Food Orders Filled	1,305 people (851a /454c) / 516 families	2,993 people (1,899a /1,094c) / 1,144 families	↓ 12 %
Baby Food & Formula / Ensure, etc.	65 people—45 babies / 20 adults	132 people—91 babies / 41 adults	↓ 23 %
Senior Stockboxes—35 lbs. Food > People 60+	615 people 60 yrs. +	1,227 people 60 yrs. +	↑ 42 %
ECHO Community Meal—last Saturday of month	180 meals (1x/mo)	315 meals (1x/mo)	↑ 9 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	5 families	10 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	1,997 people	4,548 people	↓ 16 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	2 kits—2 Pers. Supp. Boxes / 0 Laundry Kits	7 kits—7 Pers. Supp. Boxes / 0 Laundry Kits	same
Diapers & Baby Wipes / Depends & Liners for adults	102 people—82 babies / 20 adults	254 people—213 babies / 41 adults	↑ 29 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	442 families	894 families	↑ 22 %
Clothing Vouchers / Store Gift Cards	0 people	0 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	Cutback in effect 70 shelter nights	184 shelter nights	~ even
Rent/Security Deposit Assistance	Cutback in effect 12 months of rent paid	28 months of rent paid	↓ 32 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	Cutback in effect 2 families	5 families	↓ 93 %
Bus Tokens (20 tokens/Passes)	Cutback in effect 0 families	0 families	↓ 100 %
Vehicles—Bicycles / Cars	0 vehicles - 0 car/ 0 bicycles	0 vehicles - 0 car/ 0 bicycles	
OTHER SERVICES			
Representative Payee Services	24 hours	50 hours	↑ 20 %
Counseling & Case Management (Direct Assistance Contact Hours)	841 hours	1,725 hours	↓ 16 %
Cooking/Nutrition/Food Demos	Cutback in effect 0 people	0 people	
Birthday Presents & Cakes	15 children	47 children	↑ 9 %
Fans, air conditioners, etc	0 families	0 families	
Information & Referral	1,805 people	3,635 people	↑ 5 %
Pet Pantry - ECHO & Humane Society	210 pets	316 pets	↑ 12 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	first one
SEASONAL SERVICES (see also > Food Services)			
School Supplies	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—baskets	n/a (seasonal)—baskets	
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	110,000 varied services	240,068 varied services	↑ 14 %