



SERVICE REPORT — March 2016

	Current Month	YTD 2015	2016 v 2015
Service Description	295,408 < Meals this month ↑ 7%	1,746 < Unduplicated HHS Served YTD > 906,952 < Meals Provided YTD	↑ 1 % ↑ 13 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	110,775 pounds of groceries	334,472 pounds of groceries	↑ 14 %
Food Orders Filled	1,612 people (1,019a /593c) /605 families	4,605 people (2,918a /1,687c) / 1,749families	↓ 9 %
Baby Food & Formula / Ensure, etc.	116 people—96 babies / 20 adults	248 people—187 babies / 61 adults	↓ 17 %
Senior Stockboxes—35 lbs. Food > People 60+	468 people 60 yrs. +	1,695 people 60 yrs. +	↑ 30 %
ECHO Community Meal—last Saturday of month	110 meals (1x/mo)	425 meals (1x/mo)	↑ 1 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	4 families	14 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,572 people	7,120 people	↓ 14 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	11 kits—9 Pers. Supp. Boxes / 2 Laundry Kits	18 kits—16 Pers. Supp. Boxes / 2 Laundry Kits	↑ 6 %
Diapers & Baby Wipes / Depends & Liners for adults	124 people—104 babies / 20 adults	378 people—317 babies / 61 adults	↑ 45 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	472 families	1,366 families	↑ 38 %
Clothing Vouchers / Store Gift Cards	0 people	0 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	Cutback in effect 98 shelter nights	282 shelter nights	↓ 30 %
Rent/Security Deposit Assistance	Cutback in effect 30 months of rent paid	58 months of rent paid	↓ 27 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	Cutback in effect 1 families	6 families	↓ 92 %
Bus Tokens (20 tokens/Passes)	Cutback in effect 4 families	4 families	↓ 86 %
Vehicles—Bicycles / Cars	1 vehicles - 0 car/ 1 bicycles	1 vehicles - 0 car/ 1 bicycles	
OTHER SERVICES			
Representative Payee Services	26 hours	76 hours	↑ 21 %
Counseling & Case Management (Direct Assistance Contact Hours)	859 hours	2,584 hours	↓ 14 %
Cooking/Nutrition/Food Demos (UW-Ext. cut this to summer only)	0 people	0 people	
Birthday Presents & Cakes	17 children	64 children	↓ 7 %
Fans, air conditioners, etc	0 families	0 families	
Information & Referral	1,920 people	5,555 people	↑ 6 %
Pet Pantry - ECHO & Humane Society	157 pets	367 pets (YTD includes correction for Feb error)	↓ 18 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	first one
SEASONAL SERVICES (see also > Food Services)			
School Supplies	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	289 children	289 children	↓ 55 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	119,666 varied services	359,628 varied services	↑ 14 %