



# SERVICE REPORT — April 2016

	Current Month	YTD 2015	2016 v 2015
<b>Service Description</b>	252,947 < Meals this month	1,972 < Unduplicated HHS Served YTD > 1,159,899 < Meals Provided YTD	↑ 3 % ↑ 8 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	90,808 pounds of groceries	425,280 pounds of groceries	↑ 10 %
Food Orders Filled	1,590 people (1,001a /589c) /578 families	6,195 people (3,919a /2,276c) / 2,327families	↓ 9 %
Baby Food & Formula / Ensure, etc. <span style="color:red">incl. add'l Jan-Mar</span>	101 people—81 babies / 20 adults	349 people—268 babies / 81 adults	↓ 20 %
Senior Stockboxes—35 lbs. Food > People 60+	446 people 60 yrs. +	2,141 people 60 yrs. +	↑ 20 %
ECHO Community Meal—last Saturday of month	125 meals (1x/mo)	550 meals (1x/mo)	↓ 2 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	3 families	17 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	2,787 people	9,907 people	↓ 19 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	13 kits—3 Pers. Supp. Boxes / 10 Laundry Kits	31 kits—19 Pers. Supp. Boxes / 12 Laundry Kits	↑ 15 %
Diapers & Baby Wipes / Depends & Liners for adults <span style="color:red">incl. add'l Jan-Mar</span>	140 people—108 babies / 32 adults	518 people—425 babies / 93 adults	↑ 39 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	501 families	1,867 families	↑ 45 %
Clothing Vouchers / Store Gift Cards	0 people	0 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights <span style="color:red">Cutbacks</span>	122 shelter nights	404 shelter nights	↓ 40 %
Rent/Security Deposit Assistance <span style="color:red">Cutbacks</span>	29 months of rent paid	87 months of rent paid	↓ 27 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) <span style="color:red">Cutback in effect</span>	8 families	14 families	↓ 83 %
Bus Tokens (20 tokens/Passes) <span style="color:red">Cutback in effect</span>	1 families	5 families	↓ 86 %
Vehicles—Bicycles / Cars	1 vehicles - 0 car/ 1 bicycles	2 vehicles - 0 car/ 2 bicycles	
<b>OTHER SERVICES</b>			
Representative Payee Services	25 hours	101 hours	↑ 13 %
Counseling & Case Management (Direct Assistance Contact Hours)	1,146 hours	3,730 hours	↓ 14 %
Cooking/Nutrition/Food Demos (UW-Ext. cut this to summer only)	0 people	0 people	
Birthday Presents & Cakes	24 children	88 children	even
Fans, air conditioners, etc	2 families	2 families	
Information & Referral	1,928 people	7,483 people	↑ 7 %
Pet Pantry - ECHO & Humane Society	183 pets	550 pets (YTD includes correction for Feb error)	↑ 8 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	first one
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	0 children	289 children	↓ 55 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	99,983 varied services	459,611 varied services	↑ 8 %