



SERVICE REPORT — May 2016

	Current Month	YTD 2016	2016 v 2015
Service Description	268,939 < Meals this month	2,147 < Unduplicated HHS Served YTD > 1,428,838 < Meals Provided YTD	↑ 2 % ↑ 6 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	101,495 pounds of groceries	526,775 pounds of groceries	↑ 8 %
Food Orders Filled	1,413 people (823a /590c) /623 families	7,608 people (4,742a /2,866c) / 2,950 families	↓ 11 %
Baby Food & Formula / Ensure, etc.	65 people—45 babies / 20 adults	414 people—313 babies / 101 adults	↓ 22 %
Senior Stockboxes—35 lbs. Food > People 60+	435 people 60 yrs. +	2,576 people 60 yrs. +	↑ 16 %
ECHO Community Meal—last Saturday of month	86 meals (1x/mo)	636 meals (1x/mo)	↓ 4 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	5 families	22 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,324 people	12,231 people	↓ 22 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	8 kits—6 Pers. Supp. Boxes / 2 Laundry Kits	39 kits—25 Pers. Supp. Boxes / 14 Laundry Kits	↑ 5 %
Diapers & Baby Wipes / Depends & Liners for adults	108 people—84 babies / 24 adults	626 people—509 babies / 117 adults	↑ 28 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	525 families	2,392 families	↑ 46 %
Clothing Vouchers / Store Gift Cards	1 people	1 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	Cutbacks 56 shelter nights	460 shelter nights	↓ 79 %
Rent/Security Deposit Assistance	Cutbacks 44 months of rent paid	131 months of rent paid	↓ 8 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	Cutbacks 4 families	18 families	↓ 79 %
Bus Tokens (20 tokens/Passes)	Cutbacks 1 families	6 families	↓ 85 %
Vehicles—Bicycles / Cars	1 vehicles - 0 car/ 1 bicycles	3 vehicles - 0 car/ 3 bicycles	
OTHER SERVICES			
Representative Payee Services	24 hours	125 hours	↑ 14 %
Counseling & Case Management (Direct Assistance Contact Hours)	976 hours	4,706 hours	↓ 8 %
Cooking Classes/Nutrition/Food Demos	10 people	10 people	
Birthday Presents & Cakes	16 children	104 children	↓ 11 %
Fans, air conditioners, etc	10 families	12 families	
Information & Referral	1,958 people	9,441 people	↑ 8 %
Pet Pantry - ECHO & Humane Society	150 pets	700 pets (YTD includes correction for Feb error)	↑ 10 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	first one
SEASONAL SERVICES (see also > Food Services)			
School Supplies	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—children	289 children	↓ 55 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	109,715 varied services	569,326 varied services	↑ 7 %