



# SERVICE REPORT — September 2016

	Current Month	YTD 2016	2016 v 2015
		2,887 < Unduplicated HHS Served YTD >	↑ 3 %
<b>Service Description</b>	252,100 < Meals this month	2,590,682 < Meals Provided YTD	↑ 4 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	84,096 pounds of groceries	946,747 pounds of groceries	↑ 5 %
Food Orders Filled	1,946 people (1,165a /781c) /724 families	15,117 people (9,283a /5,834c) /5,662 families	↓ 8 %
Baby Food & Formula / Ensure, etc.	201 people—181 babies / 20 adults	1,024 people—843 babies / 151 adults	~ even
Senior Stockboxes—35 lbs. Food > People 60+	476 people 60 yrs. +	4,432 people 60 yrs. +	↑ 6 %
ECHO Community Meal—last Saturday of month	125 meals (1x/mo) (est)	1,091 meals (1x/mo)	↓ 7 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	5 families	46 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	197 people/76 families/171 vouchers	782 people/295 families/668 vouchers	↓ 13 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	3,631 people	24,443 people	↓ 10 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	5 kits—1 Pers. Supp. Boxes / 4 Laundry Kits	123 kits—69 Pers. Supp. Boxes / 54 Laundry Kits	↑ 37 %
Diapers & Baby Wipes / Depends & Liners for adults	134 people—114 babies / 20 adults	1,174 people—970 babies / 204 adults	↑ 25 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	404 families	4,318 families	↑ 23 %
Clothing Vouchers / Store Gift Cards	1 people	14 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	<b>Cutbacks</b> 0 shelter nights	1,514 shelter nights	↑ 9 %
Rent/Security Deposit Assistance	43 months of rent paid	396 months of rent paid	↑ 37 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each)	<b>Cutbacks</b> 0 families	43 families	↓ 54 %
Bus Tokens (20 tokens/Passes)	<b>Cutbacks</b> 5 families	32 families	↓ 35 %
Vehicles—Bicycles / Cars	1 vehicles - 0 car/ 1 bicycles	10 vehicles - 0 car/ 10 bicycles	
<b>OTHER SERVICES</b>			
Representative Payee Services	30 hours	228 hours	~ even
Counseling & Case Management (Direct Assistance Contact Hours)	1,189 hours	9,063 hours	↓ 2 %
Cooking Classes/Nutrition/Food Demos	5 people	35 people	
Birthday Presents & Cakes	33 children	226 children	~ even
Fans, air conditioners, etc	5 families	236 families	↑ 61 %
Information & Referral	2,030 people	17,796 people	↑ 12 %
Pet Pantry - ECHO & Humane Society	134 pets	1,281 pets	↑ 14 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies	n/a (seasonal)—children/ families	530 children/ 220 families	↑ 6 %
Easter Baskets	n/a (seasonal)—children	289 children	↓ 55 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	94,696 varied services ↑ 27%	1,030,991 varied services	↑ 5 %