



# SERVICE REPORT — October 2016

	Current Month	YTD 2016	2016 v 2015
		3,027 < Unduplicated HHS Served YTD >	~ even
<b>Service Description</b>	347,741 < Meals this month	2,938,423 < Meals Provided YTD	↑ 6 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	133,438 pounds of groceries	1,080,185 pounds of groceries	↑ 10 %
Food Orders Filled	1,796 people (1,126a /670c) /711 families	16,913 people (10,409a /6,504c) /6,373 families	↓ 9 %
Baby Food & Formula / Ensure, etc.	128 people—110 babies / 18 adults	1,152 people—953 babies / 199 adults	↑ 2 %
Senior Stockboxes—35 lbs. Food > People 60+	504 people 60 yrs. +	4,936 people 60 yrs. +	↑ 4 %
ECHO Community Meal—last Saturday of month	121 meals (1x/mo) (est)	1,212 meals (1x/mo)	↓ 6 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	4 families	50 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	782 people/295 families/668 vouchers	↓ 13 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	2,573 people	27,016 people	↓ 10 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	1 kits—1 Pers. Supp. Boxes / 0 Laundry Kits	124 kits—70 Pers. Supp. Boxes / 54 Laundry Kits	↑ 36 %
Diapers & Baby Wipes / Depends & Liners for adults	130 people—112 babies / 18 adults	1,304 people—1,082 babies / 222 adults	↑ 27 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	421 families	4,739 families	↑ 21 %
Clothing Vouchers / Store Gift Cards	2 people	16 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	<b>Cutbacks</b> 0 shelter nights	1,514 shelter nights	↑ 8 %
Rent/Security Deposit Assistance	25 months of rent paid	421 months of rent paid	↑ 26 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each)	<b>Cutbacks</b> 0 families	43 families	↓ 57 %
Bus Tokens (20 tokens/Passes)	<b>Cutbacks</b> 2 families	34 families	↓ 31 %
Vehicles—Bicycles / Cars	1 vehicles - 0 car/ 1 bicycles	11 vehicles - 0 car/ 11 bicycles	
<b>OTHER SERVICES</b>			
Representative Payee Services	31 hours	259 hours	↑ 2 %
Counseling & Case Management (Direct Assistance Contact Hours)	968 hours	10,031 hours	↓ 4 %
Cooking Classes/Nutrition/Food Demos	0 people	35 people	
Birthday Presents & Cakes	25 children	251 children	↑ 2 %
Fans, air conditioners, etc	0 families	236 families	↑ 151 %
Information & Referral	2,041 people	19,837 people	↑ 13 %
Pet Pantry - ECHO & Humane Society	127 pets	1,408 pets	↑ 13 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	
<b>SEASONAL SERVICES</b> (see also > Food Services)			
School Supplies	n/a (seasonal)—children/ families	530 children/ 220 families	↑ 6 %
Easter Baskets	n/a (seasonal)—children	289 children	↓ 55 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	142,338 varied services ↑ 27%	1,173,329 varied services	↑ 9 %