



SERVICE REPORT — December 2016

	Current Month	YTD 2016	2016 v 2015
		3,274 < Unduplicated HHS Served YTD >	↓ 1 %
Service Description	258,776 < Meals this month	3,540,924 < Meals Provided YTD	↑ 5 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	94,027 pounds of groceries	1,301,065 pounds of groceries	↑ 9 %
Food Orders Filled	1,503 people (946a /557c) /551 families	20,320 people (12,487a /7,833c) /7,614 families	↓ 9 %
Baby Food & Formula / Ensure, etc.	83 people—63 babies / 20 adults	1,341 people—1,112 babies / 229 adults	~ even
Senior Stockboxes—35 lbs. Food > People 60+	457 people 60 yrs. +	5,925 people 60 yrs. +	↑ 2 %
ECHO Community Meal—last Saturday of month	64 meals (1x/mo)	1,419 meals (1x/mo)	↓ 9 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	8 families	64 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	782 people/295 families/668 vouchers	↓ 13 %
Thanksgiving Baskets	n/a (seasonal)—people/families	1,692 people/ 600 families	~even HHS
Christmas Day Dinner	752 meals	752 meals	↑ 2 %
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,718 people	33,038 people	↓ 7 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	7 kits—5 Pers. Supp. Boxes / 2 Laundry Kits	131 kits—75 Pers. Supp. Boxes / 56 Laundry Kits	↑ 38 %
Diapers & Baby Wipes / Depends & Liners for adults	121 people—98 babies / 23 adults	1,602 people—1,347 babies / 255 adults	↑ 29 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	641 families	5,781 families	↑ 21 %
Clothing Vouchers / Store Gift Cards	8 people	27 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	Cutbacks 50 shelter nights	1,571 shelter nights	↑ 12 %
Rent/Security Deposit Assistance (includes adjustment of +5 for October)	31 months of rent paid	497 months of rent paid	↑ 30 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	Cutbacks 0 families	43 families	↓ 58 %
Bus Tokens (20 tokens/Passes)	Cutbacks 2 families	38 families	↓ 22 %
Vehicles—Bicycles / Cars	0 vehicles - 0 car/ 0 bicycles	11 vehicles - 0 car/ 11 bicycles	
OTHER SERVICES			
Representative Payee Services	34 hours	324 hours	↑ 3 %
Counseling & Case Management (Direct Assistance Contact Hours)	1,000 hours (Nov: should have been 1201, not 1477)	12,232 hours (276 deducted in YTD due to Nov. error)	↓ 2 %
Cooking Classes/Nutrition/Food Demos	0 people	35 people	
Birthday Presents & Cakes	21 children	296 children	↓ 2 %
Fans, air conditioners, etc	0 families	236 families	↑ 151 %
Information & Referral	2,130 people	23,999 people	↑ 13 %
Pet Pantry - ECHO & Humane Society	140 pets	1,548 pets	↓ 3 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies	n/a (seasonal)—children/ families	530 children/ 220 families	↑ 6 %
Easter Baskets	n/a (seasonal)—children	289 children	↓ 55 %
Christmas Trees & Decorations	103 families	103 families	↑ 10 %
Christmas Toy Program -	478 children/164 families	478 children/164 families	↓ 5 %
Christmas Adopt-a-Family	349 people/87 families	349 people/87 families	↓ 3 %
TOTAL UNITS OF SERVICE	104,727 varied services	1,416,519 varied services	↑ 8 %