



# SERVICE REPORT — January 2017

	Current Month	YTD 2017	2017 v 2016
<b>Service Description</b>	313,041 < Meals this month	1,180 < Unduplicated HHS Served YTD > 313,041 < Meals Provided YTD	↓ 7 % ↓ 5 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	115,483 pounds of groceries	115,483 pounds of groceries	↓ 5 %
Food Orders Filled	1,899 people (1,191a /708c) /719 families	1,899 people (1,191a /708c) /719 families	↑ 12 %
Baby Food & Formula / Ensure, etc.	131 people—111 babies / 20 adults	131 people—111 babies / 20 adults	↑ 95 %
Senior Stockboxes—35 lbs. Food > People 60+	491 people 60 yrs. +	491 people 60 yrs. +	↓ 19 %
ECHO Community Meal—last Saturday of month	155 meals (1x/mo)	155 meals (1x/mo)	↑ 15 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	2 families	2 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	3,067 people	3,067 people	↑ 20 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	5 kits—5 Pers. Supp. Boxes / 0 Laundry Kits	5 kits—5 Pers. Supp. Boxes / 0 Laundry Kits	
Diapers & Baby Wipes / Depends & Liners for adults	224 people—201 babies / 23 adults	224 people—201 babies / 23 adults	↑ 47 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	625 families	625 families	↑ 38 %
Clothing Vouchers / Store Gift Cards	0 people	0 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	110 shelter nights	110 shelter nights	↓ 3 %
Rent/Security Deposit Assistance	19 months of rent paid	19 months of rent paid	↑ 2 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each)	14 families	14 families	
Bus Tokens (20 tokens/Passes)	14 families	14 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 car/ 0 bicycles	0 vehicles - 0 car/ 0 bicycles	
<b>OTHER SERVICES</b>			
Representative Payee Services	34 hours	34 hours	
Counseling & Case Management (Direct Assistance Contact Hours)	955 hours	955 hours	↑ 8 %
Classes/Demos	0 people	0 people	
Birthday Presents & Cakes	15 children	15 children	
Fans, air conditioners, etc	0 families	0 families	
Information & Referral	1,930 people	1,930 people	↑ 5 %
Pet Pantry - ECHO & Humane Society	119 pets	119 pets	↑ 12 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies (main distribution - August)	2 children/ 1 family	2 children/ 1 family	
Easter Baskets	n/a (seasonal)—children	n/a (seasonal)—children	
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	125,294 varied services	125,294 varied services	↓ 4 %