



SERVICE REPORT — February 2017

	Current Month	YTD 2017	2017 v 2016
Service Description	338,005 < Meals this month	1,398 < Unduplicated HHS Served YTD > 651,046 < Meals Provided YTD	↓ 10 % ↑ 6 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	132,666 pounds of groceries	248,149 pounds of groceries	↑ 11 %
Food Orders Filled	1,426 people (929a /497c) /549 families	3,325 people (2,120a /1,205c) /1,259 families	↑ 11 %
Baby Food & Formula / Ensure, etc.	142 people—122 babies / 20 adults	273 people—233 babies / 40 adults	↑ 106 %
Senior Stockboxes—35 lbs. Food > People 60+	495 people 60 yrs. +	986 people 60 yrs. +	↓ 19 %
ECHO Community Meal—last Saturday of month	140 meals (1x/mo)	295 meals (1x/mo)	↓ 6 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	3 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,233 people	5,300 people	↑ 16 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	11 kits—6 Pers. Supp. Boxes / 5 Laundry Kits	16 kits—11 Pers. Supp. Boxes / 5 Laundry Kits	
Diapers & Baby Wipes / Depends & Liners for adults	123 people—100 babies / 23 adults	347 people—301 babies / 46 adults	↑ 37 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	645 families	1,270 families	↑ 42 %
Clothing Vouchers / Store Gift Cards	0 people	0 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	201 shelter nights	311 shelter nights	↑ 69 %
Rent/Security Deposit Assistance	41 months of rent paid	60 months of rent paid	↑ 114 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	3 families	17 families	
Bus Tokens (20 tokens/Passes)	17 families	31 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 car/ 0 bicycles	0 vehicles - 0 car/ 0 bicycles	
OTHER SERVICES			
Representative Payee Services	38 hours	72 hours	
Counseling & Case Management (Direct Assistance Contact Hours)	980 hours	1,935 hours	↑ 12 %
Classes/Demos	0 people	0 people	
Birthday Presents & Cakes	23 children	38 children	
Fans, air conditioners, etc	0 families	0 families	
Information & Referral	1,960 people	3,890 people	↑ 7 %
Pet Pantry - ECHO & Humane Society	138 pets	257 pets	↓ 18 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	0 children/ 0 families (mostly seasonal)	2 children/ 1 families (mostly seasonal)	
Easter Baskets	n/a (seasonal)—children	n/a (seasonal)—children	
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	141,283 varied services	266,577 varied services	↑ 11 %