



# SERVICE REPORT — March 2017

	Current Month	YTD 2017	2017 v 2016
<b>Service Description</b>	410,079 < Meals this month ↑38%	1,645 < Unduplicated HHS Served YTD > 1,061,125 < Meals Provided YTD	↓ 6 % ↑ 17 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	168,713 pounds of groceries	416,862 pounds of groceries	↑ 25 %
Food Orders Filled	1,401 people (927a /474c) /560 families	4,726 people (3,047a /1,679c) /1,819 families	↑ 3 %
Baby Food & Formula / Ensure, etc.	145 people—125 babies / 20 adults	418 people—358 babies / 60 adults	↑ 68 %
Senior Stockboxes—35 lbs. Food > People 60+	501 people 60 yrs. +	1487 people 60 yrs. +	↓ 12 %
ECHO Community Meal—last Saturday of month	102 meals (1x/mo)	397 meals (1x/mo)	↓ 6 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	4 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	2,219 people	7,519 people	↑ 6 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	8 kits—3 Pers. Supp. Boxes / 5 Laundry Kits	24 kits—14 Pers. Supp. Boxes / 10 Laundry Kits	
Diapers & Baby Wipes / Depends & Liners for adults	147 people—134 babies / 13 adults	494 people—4351 babies / 59 adults	↑ 31 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	675 families	1,945 families	↑ 42 %
Clothing Vouchers / Store Gift Cards	0 people	0 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	401 shelter nights	712 shelter nights	↑ 152 %
Rent/Security Deposit Assistance	33 months of rent paid	93 months of rent paid	↑ 60 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each)	7 families	24 families	
Bus Tokens (20 tokens/Passes)	15 families	46 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 car/ 0 bicycles	0 vehicles - 0 car/ 0 bicycles	
<b>OTHER SERVICES</b>			
Representative Payee Services	38 hours	110 hours	
Counseling & Case Management (Direct Assistance Contact Hours)	1,213 hours	3,148 hours	↑ 22 %
Classes/Demos	0 people	0 people	
Birthday Presents & Cakes	16 children	54 children	↓ 2 %
Fans, air conditioners, etc	0 families	0 families	
Information & Referral	2,010 people	5,900 people	↑ 6 %
Pet Pantry - ECHO & Humane Society	101 pets	358 pets	↓ 2 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies (main distribution - August)	0 children/ 0 families (mostly seasonal)	2 children/ 1 families (mostly seasonal)	
Easter Baskets	n/a (seasonal)—children	n/a (seasonal)—children	
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	<b>177,746 varied services</b>	<b>444,323 varied services</b>	<b>↑ 24 %</b>