



SERVICE REPORT — April 2017

	Current Month	YTD 2017	2017 v 2016
Service Description	285,103 < Meals this month ↑13%	1,645 < Unduplicated HHS Served YTD > 1,346,228 < Meals Provided YTD	↓ 8 % ↑ 16 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	105,295 pounds of groceries	522,157 pounds of groceries	↑ 23 %
Food Orders Filled	1,583 people (994a /589c) /582 families	6,309 people (4,041a /2,268c) /2,401 families	↑ 2 %
Baby Food & Formula / Ensure, etc.	112 people—92 babies / 20 adults	530 people—450 babies / 80 adults	↑ 52 %
Senior Stockboxes—35 lbs. Food > People 60+	485 people 60 yrs. +	1,972 people 60 yrs. +	↓ 8 %
ECHO Community Meal—last Saturday of month	113 meals (1x/mo)	510 meals (1x/mo)	↓ 7 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	5 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,900 people	10,419 people	↑ 6 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	5 kits—2 Pers. Supp. Boxes / 3 Laundry Kits	29 kits—16 Pers. Supp. Boxes / 13 Laundry Kits	↓ 6 %
Diapers & Baby Wipes / Depends & Liners for adults	194 people—191 babies / 3 adults	688 people—626 babies / 62 adults	↑ 33 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	655 families	2,600 families	↑ 39 %
Clothing Vouchers / Store Gift Cards	0 people	0 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	205 shelter nights	917 shelter nights	↑ 127 %
Rent/Security Deposit Assistance	26 months of rent paid	119 months of rent paid	↑ 37 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	7 families	31 families	
Bus Tokens (20 tokens/Passes)	4 families	50 families	
Vehicles—Bicycles / Cars	1 vehicles - 1 minivan/ 0 bicycles	1 vehicles - 1 minivan/ 0 bicycles	
OTHER SERVICES			
Representative Payee Services	44 hours	154 hours	↑ 51 %
Counseling & Case Management (Direct Assistance Contact Hours)	1,009 hours	4,157 hours	↑ 11 %
Eat Smart / Smoking Cessation Participants - NEW	1 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	1 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	
Birthday Presents & Cakes	19 children	73 children	↓ 17 %
Fans, air conditioners, etc	1 families	1 families	
Information & Referral	2,010 people	7,910 people	↑ 6 %
Pet Pantry - ECHO & Humane Society	145 pets	503 pets	↓ 8 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	0 children/ 0 families (mostly seasonal)	2 children/ 1 families (mostly seasonal)	
Easter Baskets	331 children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	115,146 varied services	559,469 varied services	↑ 22 %