



SERVICE REPORT — May 2017

	Current Month	YTD 2017	2017 v 2016
Service Description	367,916 < Meals this month ↑37%	2,009 < Unduplicated HHS Served YTD > 1,714,144 < Meals Provided YTD	↓ 6 % ↑ 20 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	143,331 pounds of groceries	665,488 pounds of groceries	↑ 26 %
Food Orders Filled	1,769 people (1,116a /653c) /643 families	8,078 people (5,157a /2,921c) /3,044 families	↑ 6 %
Baby Food & Formula / Ensure, etc.	120 people—110 babies / 10 adults	650 people—560 babies / 90 adults	↑ 57 %
Senior Stockboxes—35 lbs. Food > People 60+	518 people 60 yrs. +	2,490 people 60 yrs. +	↓ 3 %
ECHO Community Meal—last Saturday of month	140 meals (1x/mo)	650 meals (1x/mo)	↑ 2 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	6 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	3,367 people	13,786 people	↑ 13 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	9 kits—3 Pers. Supp. Boxes / 6 Laundry Kits	38 kits—19 Pers. Supp. Boxes / 19 Laundry Kits	~ even
Diapers & Baby Wipes / Depends & Liners for adults	187 people—177 babies / 10 adults	875 people—803 babies / 72 adults	↑ 40 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	660 families	3,260 families	↑ 36 %
Clothing Vouchers / Store Gift Cards	5 people	5 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	231 shelter nights	1,148 shelter nights	↑ 150 %
Rent/Security Deposit Assistance	25 months of rent paid	144 months of rent paid	↑ 10 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	9 families	40 families	
Bus Tokens (20 tokens/Passes)	11 families	61 families	
Vehicles—Bicycles / Cars	1 vehicles - 0 minivan/ 1 bicycles	2 vehicles - 1 minivan/ 1 bicycles	
OTHER SERVICES			
Representative Payee Services	42 hours	196 hours	↑ 56 %
Counseling & Case Management (Direct Assistance Contact Hours)	990 hours	5,147 hours	↑ 9 %
Eat Smart / Smoking Cessation Participants - NEW	0 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	1 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	
Birthday Presents & Cakes	26 children	99 children	↓ 5 %
Fans, air conditioners, etc	9 families	10 families	even
Information & Referral	2,019 people	9,929 people	↑ 5 %
Pet Pantry - ECHO & Humane Society	155 pets	658 pets	↓ 6 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	0 children/ 0 families (mostly seasonal)	2 children/ 1 families (mostly seasonal)	
Easter Baskets	0 n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	153,625 varied services ↑ 40%	713,094 varied services	↑ 25 %