



SERVICE REPORT — June 2017

	Current Month	YTD 2017	2017 v 2016
Service Description	316,025 < Meals this month ↑2%	2,141 < Unduplicated HHS Served YTD > 2,030,169 < Meals Provided YTD	↑ 7 % ↑ 17 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	117,153 pounds of groceries	782,641 pounds of groceries	↑ 22 %
Food Orders Filled	1,825 people (1,113a /712c) /670 families	9,903 people (5,859a /3,633c) /3,714 families	↑ 5 %
Baby Food & Formula / Ensure, etc.	117 people—107 babies / 10 adults	767 people—667 babies / 100 adults	↑ 40 %
Senior Stockboxes—35 lbs. Food > People 60+	505 people 60 yrs. +	2,995 people 60 yrs. +	↓ 2 %
ECHO Community Meal—last Saturday of month	104 meals (1x/mo)	754 meals (1x/mo)	↑ 4 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	5 families	11 families	
Farmers Market Vouchers	136 people/52 families/113 vouchers	136 people/52 families/113 vouchers	↓ 6 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	3,631 people	17,417 people	↑ 15 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	24 kits—6 Pers. Supp. Boxes / 18 Laundry Kits	62 kits—25 Pers. Supp. Boxes / 37 Laundry Kits	↑ 41 %
Diapers & Baby Wipes / Depends & Liners for adults	156 people—153 babies / 3 adults	1,031 people—956 babies / 75 adults	↑ 38 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	662 families	3,922 families	↑ 35 %
Clothing Vouchers / Store Gift Cards	1 people	6 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	278 shelter nights	1,426 shelter nights	↑ 47 %
Rent/Security Deposit Assistance	57 months of rent paid	201 months of rent paid	↓ 7 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	17 families	57 families	
Bus Tokens (20 tokens/Passes)	5 families	66 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 minivan/ 1 bicycles	2 vehicles - 1 minivan/ 1 bicycles	
OTHER SERVICES			
Representative Payee Services	42 hours	238 hours	↑ 60 %
Counseling & Case Management (Direct Assistance Contact Hours)	1,248 hours	6,395 hours	↑ 8 %
Eat Smart / Smoking Cessation Participants - NEW	0 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	1 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	
Birthday Presents & Cakes	15 children	114 children	↓ 14 %
Fans, air conditioners, etc	26 families	36 families	↓ 26 %
Information & Referral	2,129 people	12,058 people	↑ 4 %
Pet Pantry - ECHO & Humane Society	126 pets	784 pets	↓ 10 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	0 children/ 0 families (mostly seasonal)	2 children/ 1 families (mostly seasonal)	
Easter Baskets	0 n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	128,262 varied services ↑ 2%	841,356 varied services	↑ 21 %