



SERVICE REPORT — July 2016

	Current Month	YTD 2016	2016 v 2015
		2,563 < Unduplicated HHS Served YTD >	↑ 3 %
Service Description	304,378 < Meals this month	2,042,224 < Meals Provided YTD	↑ 3 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	115,175 pounds of groceries	757,149 pounds of groceries	↑ 6 %
Food Orders Filled	1,737 people (1,039a /698c) /628 families	11,141 people (6,883a /4,258c) / 4,201 families	↓ 13 %
Baby Food & Formula / Ensure, etc.	106 people—864 babies / 20 adults	654 people—513 babies / 111 adults	↓ 8 %
Senior Stockboxes—35 lbs. Food > People 60+	430 people 60 yrs. +	3,475 people 60 yrs. +	↑ 9 %
ECHO Community Meal—last Saturday of month	115 meals (1x/mo) (est)	841 meals (1x/mo)	↓ 3 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	6 families	35 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	260 people/95 families/216 vouchers	405 people/155 families/349 vouchers	↓ 2 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,736 people	17,817 people	↓ 18 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	64 kits—38 Pers. Supp. Boxes / 26 Laundry Kits	108 kits—66Pers. Supp. Boxes / 42 Laundry Kits	↑ 44 %
Diapers & Baby Wipes / Depends & Liners for adults	125 people—103 babies / 22 adults	870 people—708 babies / 162 adults	↑ 16 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	505 families	3,416 families	↑ 27 %
Clothing Vouchers / Store Gift Cards	1 people	9 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	515 shelter nights	1,485 shelter nights	↑ 22 %
Rent/Security Deposit Assistance	73 months of rent paid	289 months of rent paid	↑ 25 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	Cutbacks 17 families	41 families	↓ 54 %
Bus Tokens (20 tokens/Passes)	Cutbacks 7 families	22 families	↓ 53 %
Vehicles—Bicycles / Cars	2 vehicles - 0 car/ 2 bicycles	7 vehicles - 0 car/ 7 bicycles	
OTHER SERVICES			
Representative Payee Services	21 hours	170 hours	even
Counseling & Case Management (Direct Assistance Contact Hours)	992 hours	6,915 hours	↓ 5 %
Cooking Classes/Nutrition/Food Demos	5 people	25 people	
Birthday Presents & Cakes	26 children	159 children	↓ 10 %
Fans, air conditioners, etc	164 families	213 families	↑ 238 %
Information & Referral	2,152 people	13,705 people	↑ 12 %
Pet Pantry - ECHO & Humane Society	149 pets	1,016 pets	↑ 12 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—children	289 children	↓ 55 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	125,383 varied services ↑ 27%	820,257 varied services	↑ 5 %