



SERVICE REPORT — August 2016

	Current Month	YTD 2016	2016 v 2015
		2,743 < Unduplicated HHS Served YTD >	↑ 2 %
Service Description	296,358 < Meals this month ↑ 5% over August 2015)	2,338,582 < Meals Provided YTD	↑ 4 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	105,502 pounds of groceries	862,651 pounds of groceries	↑ 6 %
Food Orders Filled	2,030 people (1,235a /795c) /737 families	13,171 people (8,118a /5,053c) / 4,938 families	↓ 11 %
Baby Food & Formula / Ensure, etc.	169 people—149 babies / 20 adults	823 people—662 babies / 131 adults	~ even
Senior Stockboxes—35 lbs. Food > People 60+	481 people 60 yrs. +	3,956 people 60 yrs. +	↑ 8 %
ECHO Community Meal—last Saturday of month	125 meals (1x/mo) (est)	966 meals (1x/mo)	↓ 7 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	6 families	41 families	
Packets of Seeds for Gardens	0 families	0 families	
Farmers Market Vouchers	180 people/64 families/148 vouchers	585 people/219 families/497 vouchers	↓ 13 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,995 people	20,812 people	↓ 16 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	10 kits—2 Pers. Supp. Boxes / 8 Laundry Kits	118 kits—68 Pers. Supp. Boxes / 50 Laundry Kits	↑ 34 %
Diapers & Baby Wipes / Depends & Liners for adults	170 people—148 babies / 22 adults	1,040 people—856 babies / 184 adults	↑ 24 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	498 families	3,914 families	↑ 26 %
Clothing Vouchers / Store Gift Cards	4 people	13 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	Cutbacks 29 shelter nights	1,514 shelter nights	↑ 14 %
Rent/Security Deposit Assistance	64 months of rent paid	353 months of rent paid	↑ 32 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	Cutbacks 2 families	43 families	↓ 53 %
Bus Tokens (20 tokens/Passes)	Cutbacks 5 families	27 families	↓ 45 %
Vehicles—Bicycles / Cars	2 vehicles - 0 car/ 2 bicycles	9 vehicles - 0 car/ 9 bicycles	
OTHER SERVICES			
Representative Payee Services	28 hours	198 hours	even
Counseling & Case Management (Direct Assistance Contact Hours)	959 hours	7,874 hours	↓ 5 %
Cooking Classes/Nutrition/Food Demos	5 people	30 people	
Birthday Presents & Cakes	34 children	193 children	↓ 8 %
Fans, air conditioners, etc	18 families	231 families	↑ 146 %
Information & Referral	2,061 people	15,766 people	↑ 12 %
Pet Pantry - ECHO & Humane Society	131 pets	1,147 pets	↑ 10 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies	530 children/ 220 families	530 children/ 220 families	↑ 6 %
Easter Baskets	n/a (seasonal)—children	289 children	↓ 55 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	116,038 varied services ↑ 27%	936,295 varied services	↑ 5 %