



SERVICE REPORT — July 2017 revised Food Order YTD 9/8/17

	Current Month	YTD 2017	2017 v 2016
Service Description	275,692 < Meals this month	2,438 < Unduplicated HHS Served YTD > 2,305,861 < Meals Provided YTD	↓ 4 % ↑ 13 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	98,751 pounds of groceries	881,392 pounds of groceries	↑ 16 %
Food Orders Filled revised	1,768 people (1,051a /717c) /655 families	11,671 people (7,321a /4,350c) /4,369 families	↑ 5 %
Baby Food & Formula / Ensure, etc.	169 people—159 babies / 10 adults	936 people—826 babies / 110 adults	↑ 43 %
Senior Stockboxes—35 lbs. Food > People 60+	461 people 60 yrs. +	3,456 people 60 yrs. +	~ even
ECHO Community Meal—last Saturday of month	125 meals (1x/mo)	879 meals (1x/mo)	↑ 5 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	5 families	16 families	
Farmers Market Vouchers	161 people/58 families/132 vouchers	297 people/110 families/245 vouchers	↓ 26 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	3,695 people	21,112 people	↑ 18 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	16 kits—6 Pers. Supp. Boxes / 10 Laundry Kits	78 kits—31 Pers. Supp. Boxes / 47 Laundry Kits	↓ 28 %
Diapers & Baby Wipes / Depends & Liners for adults	161 people—159 babies / 2 adults	1,192 people—1,115 babies / 77 adults	↑ 37 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	682 families	4,604 families	↑ 35 %
Clothing Vouchers / Store Gift Cards	4 people	10 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	172 shelter nights	1,598 shelter nights	↑ 8 %
Rent/Security Deposit Assistance	34 months of rent paid	235 months of rent paid	↓ 18 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	13 families	70 families	
Bus Tokens (20 tokens/Passes)	20 families	86 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 minivan/ 1 bicycles	2 vehicles - 1 minivan/ 1 bicycles	
OTHER SERVICES			
Representative Payee Services	44 hours	282 hours	↑ 66 %
Counseling & Case Management (Direct Assistance Contact Hours)	1,000 hours	7,395 hours	↑ 7 %
Eat Smart / Smoking Cessation Participants - NEW	0 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	1 person: 1 Eat Smart/ Smoking Cessation (starts 6/1)	
Birthday Presents & Cakes	16 children	130 children	↓ 18 %
Fans, air conditioners, etc	23 families	59 families	↓ 72 %
Information & Referral	2,180 people	14,238 people	↑ 4 %
Pet Pantry - ECHO & Humane Society	104 pets	888 pets	↓ 12 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	0 children/ 0 families (mostly seasonal)	2 children/ 1 families (mostly seasonal)	
Easter Baskets	0 n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	109,604 varied services	950,960 varied services	↑ 16 %