



SERVICE REPORT — August 2017

	Current Month	YTD 2017	2017 v 2016
Service Description	305,986 < Meals this month	2,692 < Unduplicated HHS Served YTD > 2,611,847 < Meals Provided YTD	↓ 2 % ↑ 12 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	110,030 pounds of groceries	991,422 pounds of groceries	↑ 15 %
Food Orders Filled <small>includes revised adult YTD from June and July</small>	1,987 people (1,206a /781c) /729 families	13,658 people (8,527a /5,131c) /4,369 families	↑ 4 %
Baby Food & Formula / Ensure, etc.	90 people—80 babies / 10 adults	1,026 people—906 babies / 120 adults	↑ 43 %
Senior Stockboxes—35 lbs. Food > People 60+	519 people 60 yrs. +	3,975 people 60 yrs. +	↑ 1 %
ECHO Community Meal—last Saturday of month	289 meals (1x/mo) <small>(includes 132 meals of ECHO meats)</small>	1,168 meals (1x/mo)	↑ 21 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	17 families	
Farmers Market Vouchers	165 people/65 families/140 vouchers	462 people/175 families/385 vouchers	↓ 27 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	4,765 people	25,877 people	↑ 24 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	15 kits—6 Pers. Supp. Boxes / 9 Laundry Kits	93 kits—37 Pers. Supp. Boxes / 56 Laundry Kits	↓ 27 %
Diapers & Baby Wipes / Depends & Liners for adults	191 people—189 babies / 2 adults	1,383 people—1,304 babies / 79 adults	↑ 33 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	692 families	5,296 families	↑ 35 %
Clothing Vouchers / Store Gift Cards	5 people	15 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	212 shelter nights	1,810 shelter nights	↑ 19 %
Rent, Security Deposit & Other Housing Assistance	49 months of housing assistance	284 months of rent paid	↓ 18 #
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	12 families	82 families	
Bus Tokens (20 tokens/Passes)	24 families	110 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 minivan/ 1 bicycles	2 vehicles - 1 minivan/ 1 bicycles	
OTHER SERVICES			
Representative Payee Services	44 hours	326 hours	↑ 66 %
Counseling & Case Management <small>(Direct Assistance Contact Hours)</small>	1,027 hours	8,422 hours	↑ 7 %
Eat Smart / Smoking Cessation Participants - NEW	0 people: 1 Eat Smart/ Smoking Cessation (starts 6/1)	1 person: 1 Eat Smart/ Smoking Cessation (starts 6/1)	
Birthday Presents & Cakes	20 children	150 children	↓ 22 %
Fans, air conditioners, etc	34 families	93 families	↓ 148 %
Information & Referral	2,191 people	16,429 people	↑ 4 %
Pet Pantry - ECHO & Humane Society	112 pets	1000 pets	↓ 13 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES <small>(see also > Food Services)</small>			
School Supplies <small>(main distribution - August)</small>	559 children/ 201 families (mostly seasonal)	561 children/ 202 families (mostly seasonal)	↑ 6 %
Easter Baskets	0 n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	123,033 varied services	1,073,993 varied services	↑ 15 %