



# SERVICE REPORT — September 2017

	Current Month	YTD 2017	2017 v 2016
<b>Service Description</b>	289,955 < Meals this month	2,835 < Unduplicated HHS Served YTD > 2,901,802 < Meals Provided YTD	↓ 2 % ↑ 12 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	104,551 pounds of groceries	1,095,973 pounds of groceries	↑ 16 %
Food Orders Filled <small>includes revised adult YTD from June and July</small>	1,780 people (1,095a /685c) /650 families	15,438 people (9,622a /5,816c) /5,019 families	↑ 2 %
Baby Food & Formula / Ensure, etc.	67 people—57 babies / 10 adults	1,093 people—963 babies / 130 adults	↑ 7 %
Senior Stockboxes—35 lbs. Food > People 60+	517 people 60 yrs. +	4,492 people 60 yrs. +	↑ 1 %
ECHO Community Meal—last Saturday of month	140 meals (1x/mo) <small>(includes 132 meals of ECHO meats)</small>	1,308 meals (1x/mo)	↑ 20 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	18 families	
Farmers Market Vouchers	187 people/63 families/149 vouchers	649 people/238 families/534 vouchers	↓ 17 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	3,433 people	29,310 people	↑ 20 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	21 kits—10 Pers. Supp. Boxes / 11 Laundry Kits	114 kits—47 Pers. Supp. Boxes / 67 Laundry Kits	↓ 7 %
Diapers & Baby Wipes / Depends & Liners for adults	12 people—10 babies / 2 adults	1,395 people—1,314 babies / 81 adults	↑ 19 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	642 families	5,938 families	↑ 38 %
Clothing Vouchers / Store Gift Cards	6 people	21 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	450 shelter nights	2,260 shelter nights	↑ 49 %
Rent, Security Deposit & Other Housing Assistance	51 months of housing assistance	335 months of rent paid	↓ 15 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each)	28 families	110 families	
Bus Tokens (20 tokens/Passes)	27 families	137 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 minivan/ 1 bicycles	2 vehicles - 1 minivan/ 1 bicycles	
<b>OTHER SERVICES</b>			
Representative Payee Services	40 hours	366 hours	↑ 61 %
Counseling & Case Management <small>(Direct Assistance Contact Hours)</small>	1,267 hours	9,689 hours	↑ 7 %
Eat Smart / Smoking Cessation Participants - NEW	2 people: 1 Eat Smart/ 2 Smoking Cessation	3 people: 1 Eat Smart/ 2 Smoking Cessation	
Birthday Presents & Cakes	10 children	160 children	↓ 29 %
Fans, air conditioners, small appliances, etc	6 families	99 families	↓ 56 %
Information & Referral	2,230 people	18,659 people	↑ 5 %
Pet Pantry - ECHO & Humane Society	149 pets	1,149 pets	↓ 10 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
<b>SEASONAL SERVICES</b> <small>(see also &gt; Food Services)</small>			
School Supplies <small>(main distribution - August)</small>	n/a (seasonal)—children/ families	561 children/ 202 families (mostly seasonal)	↑ 6 %
Easter Baskets	n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	115,617 varied services	1,189,610 varied services	↑ 15 %