



SERVICE REPORT — October 2017

	Current Month	YTD 2017	2017 v 2016
	315,779 < Meals this month	2,999 < Unduplicated HHS Served YTD > 3,217,581 < Meals Provided YTD	~ even ↑ 10 %
Service Description			
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	112,387 pounds of groceries	1,208,360 pounds of groceries	↑ 12 %
Food Orders Filled <small>includes revised adult YTD from June and July</small>	1,967 people (1,212a /755c) /696 families	17,405 people (10,834a /6,571c) /5,715 families	↑ 3 %
Baby Food & Formula / Ensure, etc.	230 people—220 babies / 10 adults	1,323 people—1,183 babies / 140 adults	↑ 15 %
Senior Stockboxes—35 lbs. Food > People 60+	559 people 60 yrs. +	5,051 people 60 yrs. +	↑ 2 %
ECHO Community Meal—last Saturday of month	138 meals (1x/mo)	1,446 meals (1x/mo)	↑ 19 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	2 families	20 families	
Farmers Market Vouchers	0 n/a (seasonal)—people/families/vouchers	649 people/238 families/534 vouchers	↓ 17 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	4,440 people	33,750 people	↑ 25 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	34 kits—10 Pers. Supp. Boxes / 24 Laundry Kits	148 kits—57 Pers. Supp. Boxes / 91 Laundry Kits	↑ 19 %
Diapers & Baby Wipes / Depends & Liners for adults	340 people—340 babies / 2 adults	1,735 people—1,654 babies / 81 adults	↑ 33 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	542 families	6,480 families	↑ 37 %
Clothing Vouchers / Store Gift Cards	11 people	32 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	585 shelter nights	2,845 shelter nights	↑ 88 %
Rent, Security Deposit & Other Housing Assistance	41 months of housing assistance	376 months of rent paid	↓ 10 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	33 families	143 families	
Bus Tokens (20 tokens/Passes)	21 families	158 families	
Vehicles—Bicycles / Cars	6 vehicles - 0 minivan/ 6 bicycles	8 vehicles - 1 minivan/ 7 bicycles	
OTHER SERVICES			
Representative Payee Services	42 hours	408 hours	↑ 57 %
Counseling & Case Management <small>(Direct Assistance Contact Hours)</small>	1,248 hours	10,937 hours	↑ 9 %
Eat Smart / Smoking Cessation Participants - NEW	0 people: 0 Eat Smart/ 0 Smoking Cessation	3 people: 1 Eat Smart/ 2 Smoking Cessation	
Birthday Presents & Cakes	14 children	174 children	↓ 30 %
Fans, air conditioners, small appliances, etc	0 families	99 families	↓ 58 %
Information & Referral	2,252 people	20,911 people	↑ 5 %
Pet Pantry - ECHO & Humane Society	120 pets	1,269 pets	↓ 10 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES <small>(see also > Food Services)</small>			
School Supplies <small>(main distribution - August)</small>	n/a (seasonal)—children/ families	561 children/ 202 families (mostly seasonal)	↑ 6 %
Easter Baskets	n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	125,012 varied services	1,314,622 varied services	↑ 12 %