



SERVICE REPORT — November 2017

	Current Month	YTD 2017	2017 v 2016
Service Description	338,888 < Meals this month	3,229 < Unduplicated HHS Served YTD > 3,556,459 < Meals Provided YTD	↑ 1 % ↑ 8 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	127,034 pounds of groceries	1,335,394 pounds of groceries	↑ 11 %
Food Orders Filled <small>includes revised adult YTD from June and July</small>	1,738 people (1,135a /603c) /665 families	19,143 people (11,969a /7,174c) /6,380 families	↑ 2 %
Baby Food & Formula / Ensure, etc.	102 people—92 babies / 10 adults	1,425 people—1,275 babies / 150 adults	↑ 13 %
Senior Stockboxes—35 lbs. Food > People 60+	535 people 60 yrs. +	5,586 people 60 yrs. +	↑ 2 %
ECHO Community Meal—last Saturday of month	100 meals (1x/mo)	1,546 meals (1x/mo)	↑ 14 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	2 families	20 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	649 people/238 families/534 vouchers	↓ 17 %
Thanksgiving Baskets	1,090 people/600 families	1,090 people/600 families	same # HHS
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	3,182 people	36,932 people	↑ 22 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	27 kits—9 Pers. Supp. Boxes / 18 Laundry Kits	175 kits—66 Pers. Supp. Boxes /109 LaundryKits	↑ 41 %
Diapers & Baby Wipes / Depends & Liners for adults	266 people—264 babies / 2 adults	2,001 people—1,918 babies / 83 adults	↑ 35 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	582 families	7,062 families	↑ 37 %
Clothing Vouchers / Store Gift Cards	1 people	33 people	↑ 74 %
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	233 shelter nights	3,078 shelter nights	↑ 102 %
Rent, Security Deposit & Other Housing Assistance	38 months of housing assistance	414 months of rent paid	↓ 11 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each)	24 families	167 families	
Bus Tokens (20 tokens/Passes)	21 families	179 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 minivan/ 0 bicycles	8 vehicles - 1 minivan/ 7 bicycles	
OTHER SERVICES			
Representative Payee Services	45 hours	453 hours	↑ 56 %
Counseling & Case Management <small>(Direct Assistance Contact Hours)</small>	1,026 hours	11,963 hours	↑ 4 %
Eat Smart / Smoking Cessation Participants - NEW	5 people: 0 Eat Smart/ 5 Smoking Cessation	8 people: 1 Eat Smart/ 7 Smoking Cessation	
Birthday Presents & Cakes	21 children	195 children	↓ 41 %
Fans, air conditioners, small appliances, etc	0 families	99 families	↓ 58 %
Information & Referral	2,260 people	23,171 people	↑ 5 %
Pet Pantry - ECHO & Humane Society	130 pets	1,269 pets	↓ 1 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
SEASONAL SERVICES <small>(see also > Food Services)</small>			
School Supplies <small>(main distribution - August)</small>	n/a (seasonal)—children/ families	561 children/ 202 families (mostly seasonal)	↑ 6 %
Easter Baskets	n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	138,462 varied services	1,452,952 varied services	↑ 11 %