



# SERVICE REPORT — December 2017

	Current Month	YTD 2017	2017 v 2016
<b>Service Description</b>	322,652 < Meals this month	3,286 < Unduplicated HHS Served YTD > 3,879,111 < Meals Provided YTD	↑ 2 % ↑ 10 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	123,259 pounds of groceries	1,458,653 pounds of groceries	↑ 12 %
Food Orders Filled <small>includes revised adult YTD from June and July</small>	1,465 people (900a /565c) /518 families	20,608 people (12,869a /7,739c) /6898 families	↑ 1 %
Baby Food & Formula / Ensure, etc.	109 people—99 babies / 10 adults	1,534 people—1,374 babies / 160 adults	↑ 14 %
Senior Stockboxes—35 lbs. Food > People 60+	527 people 60 yrs. +	6,113 people 60 yrs. +	↑ 3 %
ECHO Community Meal—last Saturday of month	110 meals (1x/mo)	1,656 meals (1x/mo)	↑ 17 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	2 families	22 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	649 people/238 families/534 vouchers	↓ 17 %
Thanksgiving Baskets	n/a (seasonal)—people/families	1,090 people/600 families	same # HHS
Christmas Day Dinner	800 meals	800 meals	↑ 6 %
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	3,024 people	39,956 people	↑ 21 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	16 kits—9 Pers. Supp. Boxes / 7 Laundry Kits	191 kits—75 Pers. Supp. Boxes /116 LaundryKits	↑ 46 %
Diapers & Baby Wipes / Depends & Liners for adults	206 people—205 babies / 1 adults	2,207 people—2,123 babies / 84 adults	↑ 38 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	640 families	7,702 families	↑ 33 %
Clothing Vouchers / Store Gift Cards	2 people	35 people	↑ 30 %
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	426 shelter nights	3,504 shelter nights	↑ 123 %
Rent, Security Deposit & Other Housing Assistance	45 months of housing assistance	459 months of rent paid	↓ 7 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each)	18 families	185 families	
Bus Tokens (20 tokens/Passes)	27 families	206 families	
Vehicles—Bicycles / Cars	0 vehicles - 0 minivan/ 0 bicycles	8 vehicles - 1 minivan/ 7 bicycles	
<b>OTHER SERVICES</b>			
Representative Payee Services	45 hours	498 hours	↑ 54 %
Counseling & Case Management <small>(Direct Assistance Contact Hours)</small>	1,029 hours	12,992 hours	↑ 6 %
Eat Smart / Smoking Cessation Participants - NEW	2 people: 0 Eat Smart/ 5 Smoking Cessation	10 people: 1 Eat Smart/ 7 Smoking Cessation	
Birthday Presents & Cakes	13 children	208 children	↓ 30 %
Fans, air conditioners, small appliances, etc	0 families	99 families	↓ 58 %
Information & Referral	2,350 people	25,521 people	↑ 6 %
Pet Pantry - ECHO & Humane Society	132 pets	1,401 pets	↓ 9 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 person	
<b>SEASONAL SERVICES</b> <small>(see also &gt; Food Services)</small>			
School Supplies <small>(main distribution - August)</small>	n/a (seasonal)—children/ families	561 children/ 202 families (mostly seasonal)	↑ 6 %
Easter Baskets	n/a (seasonal)—children	331 children	↑ 15 %
Christmas Trees & Decorations	107 families	107 families	
Christmas Toy Program -	566 children/ 184 families	566 children/ 184 families	
Christmas Adopt-a-Family	320 people/ 81 families	320 people/ 81 families	
<b>TOTAL UNITS OF SERVICE</b>	135,240 varied services	1,588,192 varied services	↑ 12 %