## SERVICE REPORT — June 2019

### Current Month  |  YTD  | 2019 v 2018
--- | --- | ---
< Meals this month | 281,566 | 1,916,341 | ↓ 2 %
< Meals Provided YTD | 1,916,341 | | |

### FOOD SERVICES

| Service Description | Current Month | YTD | 2019 v 2018 |
--- | --- | --- | --- |
Pounds of Groceries > clients, pantries, groups | 104,065 | 734,402 | ↓ 1 % |
Food Orders Filled | 1,627 people (1,000a /627c) /598 families | 8,610 people (5,291a /3,319c) /3,382 families | ↓ 11 % |
Baby Food & Formula / Ensure, etc. | 205 people—202 babies / 3 adults | 2,651 people—2,643 babies / 8 adults | ↑ 160 % |
Senior Stockboxes—35 lbs. Food > People 60+ | 432 people 60 yrs. + | 2,626 people 60 yrs. + | ↓ 11 % |
ECHO Community Meal—last Saturday of month | 107 meals (1x/mo) | 679 meals (1x/mo) | ↓ 3 % |
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interw after-hours | 0 families | 0 families | |
Farmers Market Vouchers | 99 people/84 vouchers | 99 people/84 vouchers | ↓ 26 % |
Thanksgiving Baskets | n/a (seasonal)—people/families | n/a (seasonal)—people/families | |
Christmas Day Dinner | n/a (seasonal)—meals | n/a (seasonal)—meals | |

### PERSONAL & HOUSEHOLD SERVICES

| Service Description | Current Month | YTD | 2019 v 2018 |
--- | --- | --- | --- |
Personal, Laundry & Cleaning Supplies | 3,162 people | 16,908 people | ↓ 25 % |
Diapers & Baby Wipes / Depends & Liners for adults | 260 people—237 babies /23 adults | 2,250 people—2,220 babies / 30 adults | ↑ 74 % |
Giveaways from Office, not in Food Orders (Food & Non-Food) | 753 families | 4,391 families | ↑ 5 % |
Clothing Vouchers / Store Gift Cards | 0 people | 52 people | |

### HOUSING SERVICES

| Service Description | Current Month | YTD | 2019 v 2018 |
--- | --- | --- | --- |
Lodging in Motels—Shelter Nights | 412 shelter nights | 2,375 shelter nights (includes correction) | ↑ 36 % |
Rent/Security Deposit Assistance | 25 months of rent paid | 167 months of rent paid | ↓ 27 % |

### TRANSPORTATION SERVICES

| Service Description | Current Month | YTD | 2019 v 2018 |
--- | --- | --- | --- |
Gas Cards ($20 each) - Service cut to just people in Lodging & RRH | 5 families | 43 families | ↓ 70 % |
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH | 18 families | 114 families | ↓ 33 % |
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities | 10 Other Trans: Cars; 10 Bicycles; 0 Bus, 0 Train | 15 Other Trans: Cars; 13 Bicycles; 1 Bus, 1 Train |

### OTHER SERVICES

| Service Description | Current Month | YTD | 2019 v 2018 |
--- | --- | --- | --- |
Representative Payee Services | 43 hours | 242 hours | ~ even |
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator | 1,146 hours | 7,415 hours | ↑ 13 % |
Classes/Demos | 320 people | 320 people | |
Birthday Presents & Cakes | 9 children | 80 children | ↓ 10 % |
Fans, air conditioners, etc | 12 families | 20 families | ↓ 77 % |
Information & Referral | 2,590 people | 15,008 people | ↑ 21 % |
Pet Pantry - ECHO & Humane Society | 147 pets | 779 pets | ↑ 20 % |
Post-Secondary Education Assistance - Tuition, Books, Supplies | 0 person | 1 person (includes correction) |

### SEASONAL SERVICES (see also > Food Services)

| Service Description | Current Month | YTD | 2019 v 2018 |
--- | --- | --- | --- |
School Supplies (main distribution - August) | n/a (seasonal)—children/ families | n/a (seasonal)—children/ families | |
Easter Baskets | n/a (seasonal)—children | 334 children | ↑ 27 % |
Christmas Trees & Decorations | n/a (seasonal)—families | n/a (seasonal)—families | |
Christmas Toy Program - | n/a (seasonal)—children/ families | n/a (seasonal)—children/ families | |
Christmas Adopt-a-Family | n/a (seasonal)—people/ families | n/a (seasonal)—people/ families | |

### TOTAL UNITS OF SERVICE

| | | | |
--- | --- | --- | --- |
115,458 varied services | 799,650 varied services | ↓ 1 % |