



SERVICE REPORT — June 2019

	Current Month	YTD	2019 v 2018
Service Description	281,566 < Meals this month	1,916,341 < Meals Provided YTD	↓ 2 %
		2,422 < Unduplicated HHS Served YTD	↑ 6 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	104,065 pounds of groceries	734,402 pounds of groceries	↓ 1 %
Food Orders Filled	1,627 people (1,000a /627c) /598 families	8,610 people (5,291a /3,319c) /3,382 families	↑ 11 %
Baby Food & Formula / Ensure, etc.	205 people—202 babies / 3 adults	2,651 people—2,643 babies / 8 adults	↑ 160 %
Senior Stockboxes—35 lbs. Food > People 60+	432 people 60 yrs. +	2,626 people 60 yrs. +	↓ 11 %
ECHO Community Meal—last Saturday of month	107 meals (1x/mo)	679 meals (1x/mo)	↓ 3 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	0 families	
Farmers Market Vouchers	99 people/38 families/84 vouchers	99 people/38 families/84 vouchers	↓ 26 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	3,162 people	16,908 people	↓ 25 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	11 kits—1 Pers. Supp. Boxes / 10 Laundry Kits	69 kits—27 Pers. Supp. Boxes / 42 Laundry Kits	↓ 23 %
Diapers & Baby Wipes / Depends & Liners for adults	260 people—237 babies /23 adults	2,250 people—2,220 babies / 30 adults	↑ 74 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	753 families	4,391 families	↑ 5 %
Clothing Vouchers / Store Gift Cards	0 people	52 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	412 shelter nights	2,375 shelter nights (includes correction)	↑ 36 %
Rent/Security Deposit Assistance	25 months of rent paid	167 months of rent paid	↓ 27 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	5 families	43 families	↓ 70 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	18 families	114 families	↓ 33 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	10 Other Trans: Cars; 10 Bicycles; 0 Bus, 0 Train	15 Other Trans: Cars; 13 Bicycles; 1 Bus, 1 Train	
OTHER SERVICES			
Representative Payee Services	43 hours	242 hours	~ even
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,146 hours	7,415 hours	↑ 13 %
Classes/Demos	320 people	320 people	
Birthday Presents & Cakes	9 children	80 children	↓ 10 %
Fans, air conditioners, etc	12 families	20 families	↓ 77 %
Information & Referral	2,590 people	15,008 people	↑ 21 %
Pet Pantry - ECHO & Humane Society	147 pets	779 pets	↑ 20 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person (includes correction)	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—children	334 children	↑ 27 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	115,458 varied services	799,650 varied services	↓ 1 %