



# SERVICE REPORT — July 2019

	Current Month	YTD	2019 v 2018
<b>Service Description</b>	357,857 < Meals this month	2,712 < Unduplicated HHS Served YTD 2,274,198 < Meals Provided YTD	↑ 8 % ↑ 1 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	140,295 pounds of groceries	874,697 pounds of groceries	↑ 2 %
Food Orders Filled	1,853 people (1,167a /696c) /700 families	10,463 people (6,458a /4,015c) /4,082 families	↓ 9 %
Baby Food & Formula / Ensure, etc.	145 people—145 babies / 0 adults	2,796 people—2,788 babies / 8 adults	↑ 131 %
Senior Stockboxes—35 lbs. Food > People 60+	436 people 60 yrs. +	3,062 people 60 yrs. +	↓ 11 %
ECHO Community Meal—last Saturday of month	114 meals (1x/mo)	793 meals (1x/mo)	↓ 6 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	0 families	
Farmers Market Vouchers	105 people/36 families/90 vouchers	204 people/74 families/174 vouchers	↓ 22 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	3,022 people	19,930 people	↓ 21 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	10 kits—5 Pers. Supp. Boxes / 5 Laundry Kits	79 kits—32 Pers. Supp. Boxes / 47 Laundry Kits	↓ 15 %
Diapers & Baby Wipes / Depends & Liners for adults	185 people—184 babies / 1 adults	2,435 people—2,404 babies / 31 adults	↑ 54 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	825 families	5,216 families	↑ 6 %
Clothing Vouchers / Store Gift Cards	0 people	52 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights (Lodging Services cut back)	323 shelter nights	2,698 shelter nights (includes correction)	↑ 33 %
Rent/Security Deposit Assistance	33 months of rent paid	200 months of rent paid	↓ 28 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	3 families	46 families	↓ 69 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	14 families	128 families	↓ 28 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	8 Other Trans: Cars; 10 Bicycles; 0 Bus, 0 Train	23 Other Trans: Cars; 21 Bicycles; 1 Bus, 1 Train	
<b>OTHER SERVICES</b>			
Representative Payee Services	50 hours	292 hours	even
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,372 hours	8,787 hours	↑ 16 %
Classes/Demos - June, July, Aug: UWX	320 people	640 people	
Birthday Presents & Cakes	16 children	96 children	↓ 7 %
Fans, air conditioners, etc	46 families	66 families	↓ 43 %
Information & Referral	2,595 people	17,603 people	↑ 21 %
Pet Pantry - ECHO & Humane Society	153 pets	932 pets	↑ 19 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person (includes correction)	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—children	334 children	↑ 27 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	<b>151,923 varied services</b>	<b>951,573 varied services</b>	<b>↓ 2 %</b>