



SERVICE REPORT — August 2019

	Current Month	YTD	2019 v 2018
		2,982 < Unduplicated HHS Served YTD	↑ 8 %
Service Description	219,872 < Meals this month	2,494,070 < Meals Provided YTD	↓ 4 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	71,991 pounds of groceries	946,688 pounds of groceries	↓ 4 %
Food Orders Filled	1,643 people (989a /654c) /610 families	12,106 people (7,447a /4,669c) /4,692 families	↓ 9 %
Baby Food & Formula / Ensure, etc.	366 people—366 babies / 0 adults	3,162 people—3,154 babies / 8 adults	↑ 135 %
Senior Stockboxes—35 lbs. Food > People 60+	413 people 60 yrs. +	3,475 people 60 yrs. +	↓ 11 %
ECHO Community Meal—last Saturday of month	140 meals (1x/mo)	933 meals (1x/mo)	↓ 4 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	1 families	
Farmers Market Vouchers	172 people/59 families/138 vouchers	376 people/133 families/312 vouchers	↓ 5 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	3,574 people	23,504 people	↓ 21 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	19 kits—18 Pers. Supp. Boxes / 1 Laundry Kits	98 kits—50Pers. Supp. Boxes / 48 Laundry Kits	↓ 2 %
Diapers & Baby Wipes / Depends & Liners for adults	218 people—217 babies / 1 adults	2,653 people—2,621 babies / 32 adults	↑ 43 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	810 families	6,026 families	↑ 6 %
Clothing Vouchers / Store Gift Cards	14 people	66 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights — Lodging cut back due to funding	28 shelter nights	2,726 shelter nights	↑ 15 %
Rent/Security Deposit Assistance	31 months of rent paid	231 months of rent paid	↓ 33 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	4 families	50 families	↓ 70 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	0 families	128 families	↓ 33 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	5 Other Trans: Cars; 5 Bicycles; 0 Bus, 0 Train	28 Other Trans: Cars; 26 Bicycles; 1 Bus, 1 Train	
OTHER SERVICES			
Representative Payee Services	50 hours	342 hours	~ even
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,434 hours	10,221 hours	↑ 14 %
Classes/Demos - June, July, Aug: UW-Ext	320 people	960 people	
Birthday Presents & Cakes	18 children	114 children	↓ 4 %
Fans, air conditioners, etc	10 families	76 families	↓ 40 %
Information & Referral	2,595 people	20,198 people	↑ 21 %
Pet Pantry - ECHO & Humane Society	159 pets	1091 pets	↑ 18 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	1 person (includes correction)	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	429 children/ 162 families	429 children/ 162 families	↓ 17 %
Easter Baskets	n/a (seasonal)—children	334 children	↑ 27 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	84,444 varied services	1,036,017 varied services	↓ 3 %