



SERVICE REPORT — September 2019

	Current Month	YTD	2019 v 2018
		3,285 < Unduplicated HHS Served YTD	↑ 10 %
Service Description	230,608 < Meals this month	2,724,678 < Meals Provided YTD	↓ 3 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	81,760 pounds of groceries	1,028,448 pounds of groceries	↓ 3 %
Food Orders Filled	1,617 people (986a /631c) /613 families	13,723 people (8,433a /5,300c) /5,305 families	↑ 7 %
Baby Food & Formula / Ensure, etc.	187 people—185 babies / 2 adults	3,349 people—3,339 babies / 10 adults	↑ 135 %
Senior Stockboxes—35 lbs. Food > People 60+	360 people 60 yrs. +	3,835 people 60 yrs. +	↓ 13 %
ECHO Community Meal—last Saturday of month	134 meals (1x/mo)	1,067 meals (1x/mo)	↓ 4 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	1 families	
Farmers Market Vouchers	90 people/38 families/77 vouchers	466 people/171 families/389 vouchers	↓ 10 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	4,141 people	27,645 people	↓ 19 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	9 kits—6 Pers. Supp. Boxes / 3 Laundry Kits	107 kits—56 Pers. Supp. Boxes / 51 Laundry Kits	↑ 4 %
Diapers & Baby Wipes / Depends & Liners for adults	167 people—165 babies / 2 adults	2,820 people—2,786 babies / 34 adults	↑ 2 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	810 families	6,836 families	↑ 5 %
Clothing Vouchers / Store Gift Cards	6 people	72 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights — Lodging cut back due to funding	55 shelter nights	2,781 shelter nights	↑ 2 %
Rent/Security Deposit Assistance	27 months of rent paid	258 months of rent paid	↓ 21 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	2 families	52 families	↓ 72 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	3 families	131 families	↓ 21 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	1 Other Trans: Cars; 1 Bicycles; 0 Bus, 0 Train	29 Other Trans: Cars; 27 Bicycles; 1 Bus, 1 Train	
OTHER SERVICES			
Representative Payee Services	50 hours	392 hours	↑ 1 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,771 hours	11,992 hours	↑ 18 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	960 people	
Birthday Presents & Cakes	17 children	131 children	↑ 4 %
Fans, air conditioners, small appliances, etc	2 families	78 families	↓ 40 %
Information & Referral	2,600 people	22,798 people	↑ 20 %
Pet Pantry - ECHO & Humane Society	152 pets	1,243 pets	↑ 11 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	1 person	2 person (includes correction)	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	429 children/ 162 families	↓ 17 %
Easter Baskets	n/a (seasonal)—children	334 children	↑ 27 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	93,962 varied services	1,129,979 varied services	↓ 3 %