



SERVICE REPORT — October 2019

	Current Month	YTD	2019 v 2018
		3,504 < Unduplicated HHS Served YTD	↑ 10 %
Service Description	334,876 < Meals this month	3,059,554 < Meals Provided YTD	↓ 3 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	124,697 pounds of groceries	1,153,145 pounds of groceries	↓ 3 %
Food Orders Filled	2,338 people (1,679a /659c) /637 families	16,061 people (10,112a /5,959c) /5,942 families	↓ 4 %
Baby Food & Formula / Ensure, etc.	94 people—90babies / 4 adults	3,443 people—3,429 babies / 14 adults	↑ 124 %
Senior Stockboxes—35 lbs. Food > People 60+	429 people 60 yrs. +	4,264 people 60 yrs. +	↓ 15 %
ECHO Community Meal—last Saturday of month	90 meals (1x/mo)	1,157 meals (1x/mo)	↓ 6 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	1 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	466 people/171 families/389 vouchers	↓ 10 %
Thanksgiving Baskets	n/a (seasonal)—people/families	n/a (seasonal)—people/families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	3,620 people	31,265 people	↓ 19 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	2 kits—2 Pers. Supp. Boxes / Laundry Kits	109 kits—58 Pers. Supp. Boxes / 51 Laundry Kits	↓ 4 %
Diapers & Baby Wipes / Depends & Liners for adults	176 people—172 babies /4 adults	2,996 people—2,958 babies / 38 adults	↑ 2 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	805 families	7,641 families	↑ 4 %
Clothing Vouchers / Store Gift Cards	18 people	90 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights — Lodging cut due to funding	0 shelter nights	2,781 shelter nights	↓ 11 %
Rent/Security Deposit Assistance	34 months of rent paid	292 months of rent paid	↓ 22 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	0 families	52 families	↓ 75 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	0 families	131 families	↓ 44 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	Other Trans: Cars; Bicycles; Bus, Train	29 Other Trans: Cars; 27 Bicycles; 1 Bus, 1 Train	
OTHER SERVICES			
Representative Payee Services	50 hours	442 hours	↑ 1 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,796 hours	13,788 hours	↑ 19 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	960 people	
Birthday Presents & Cakes	13 children	144 children	↑ 6 %
Fans, air conditioners, small appliances, etc	4 families	82 families	↓ 37 %
Information & Referral	2,670 people	25,468 people	↑ 18 %
Pet Pantry - ECHO & Humane Society	97 pets	1,340 pets	↑ 5 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	2 people (includes correction)	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	429 children/ 162 families	↓ 17 %
Easter Baskets	n/a (seasonal)—children	334 children	↑ 27 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	136,933 varied services	1,266,912 varied services	↓ 3 %