



# SERVICE REPORT — December 2019

	Current Month	YTD	2019 v 2018
		3,868 < Unduplicated HHS Served YTD	↑ 12 %
<b>Service Description</b>	297,456 < Meals this month	3,633,076 < Meals Provided YTD	↓ 4 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	116,448 pounds of groceries	1,373,313 pounds of groceries	↓ 4 %
Food Orders Filled	1,379 people (858a /521c) /513 families	18,929 people (11,888a /7,041c) /7,040 families	↓ 5 %
Baby Food & Formula / Ensure, etc.	111 people—107 babies / 4 adults	3,638 people—3,618 babies / 20 adults	↑ 103 %
Senior Stockboxes—35 lbs. Food > People 60+	404 people 60 yrs. +	5,067 people 60 yrs. +	↓ 13 %
ECHO Community Meal—last Saturday of month	100 meals (1x/mo)	1,366 meals (1x/mo)	↓ 9 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	1 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	466 people/171 families/389 vouchers	↓ 10 %
Thanksgiving Baskets	n/a (seasonal)—people/ families	1,188 people/600 families	↑ 2 %
Christmas Day Dinner	850 meals	850 meals	same
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	2,854 people	36,875 people	↓ 19 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	18 kits—16 Pers. Supp. Boxes / 2 Laundry Kits	136 kits—83 Pers. Supp. Boxes / 53 Laundry Kits	↑ 18 %
Diapers & Baby Wipes / Depends & Liners for adults	186 people—184 babies /2 adults	3,343 people—3,301 babies / 42 adults	↑ 19 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	910 families	9,461 families	↑ 7 %
Clothing Vouchers / Store Gift Cards	2 people	103 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights — Lodging cut due to funding	186 shelter nights	2,967 shelter nights	↓ 23 %
Rent/Security Deposit Assistance	37 months of rent paid	351 months of rent paid	↓ 20 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	2 families	54 families	↓ 77 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	1 families	133 families	↓ 47 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	2 Other Trans: Cars; 2 Bicycles; Bus, Train	31 Other Trans: Cars; 29 Bicycles; 1 Bus, 1 Train	
<b>OTHER SERVICES</b>			
Representative Payee Services	50 hours	542 hours	~even
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,434 hours	16,567 hours	↑ 19 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	960 people	
Birthday Presents & Cakes	9 children	165 children	↑ 12 %
Fans, air conditioners, small appliances, etc	40 families	135 families	↑ 1 %
Information & Referral	2,665 people	30,793 people	↑ 14 %
Pet Pantry - ECHO & Humane Society	115 pets	1,567 pets	↓ 1 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	2 people (includes correction)	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	429 children/ 162 families	↓ 17 %
Easter Baskets	n/a (seasonal)—children	334 children	↑ 27 %
Christmas Trees & Decorations	98 families	98 families	↓ 1 %
Christmas Toy Program -	517 children/ 152 families	517 children/ 152 families	↓ 11 %
Christmas Adopt-a-Family	304 people/ 81 families	304 people/ 81 families	↓ 1 %
<b>TOTAL UNITS OF SERVICE</b>	128,722 varied services	1,510,685 varied services	↓ 3 %