



SERVICE REPORT — February 2020

	Current Month	YTD	2020 v 2019
Service Description	340,152 < Meals this month	1,131 < Unduplicated HHS Served YTD 640,625 < Meals Provided YTD	↓ 11 % ↑ 13 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	136,374 pounds of groceries	253,223 pounds of groceries	↑ 19 %
Food Orders Filled	1,284 people (846a /438c) /504families	2,880 people (1843a /1037c) /1121 families	↑ 1 %
Baby Food & Formula / Ensure, etc.	263 people—261 babies /2 adults	392 people—387 babies /5 adults	↑ 40 %
Senior Stockboxes—35 lbs. Food > People 60+	435 people 60 yrs. +	815 people 60 yrs. +	↓ 10 %
ECHO Community Meal—last Saturday of month	117 meals (1x/mo)	262 meals (1x/mo)	↑ 19 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	1 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	2,240 people	5,360 people	↓ 3 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	43 kits—37 Pers. Supp. Boxes /6 Laundry Kits	76 kits—60 Pers. Supp. Boxes /16 Laundry Kits	↑ 485 %
Diapers & Baby Wipes / Depends & Liners for adults	263 people—261 babies /2 adults	523 people—518 babies /5 adults	↓ 10 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	760 families	1,465 families	↑ 3 %
Clothing Vouchers / Store Gift Cards	6 people	7 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	322 shelter nights	578 shelter nights	↓ 34 %
Rent/Security Deposit Assistance	35 months of rent paid	75 months of rent paid	same
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	7 families	8 families	↓ 18 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	11 families	27 families	↓ 46 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	0 Other Trans: Bicycles; Cars; Bus; Train	0 Other Trans: Bicycles; Cars; Bus; Train	
OTHER SERVICES			
Representative Payee Services	45 hours	90 hours	↑ 18 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,474 hours	3,261 hours	↑ 27 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	n/a (seasonal)—people	
Birthday Presents & Cakes	6 children	25 children	↑ 39 %
Small Appliances, Fans, air conditioners, etc	2 families	11 families	
Information & Referral	2,560 people	4,711 people	↑ 2 %
Pet Pantry - ECHO & Humane Soc. - Humane Society ended svc. in Jan.	0 pets	80 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Easter Baskets	n/a (seasonal)—children	n/a (seasonal)—children	↑ %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	↓ %
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	↓ %
TOTAL UNITS OF SERVICE	146,247 varied services	273,870 varied services	↑ 17 %