



# SERVICE REPORT — April 2020

	Current Month	YTD	2020 v 2019
<b>Service Description</b>	<b>251,465 &lt; Meals this month</b>	<b>1,918 &lt; Unduplicated HHS Served YTD</b>	<b>↑ 1 %</b>
		<b>1,178,629 &lt; Meals Provided YTD</b>	<b>↓ 2 %</b>
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	102,153 pounds of groceries	470,723 pounds of groceries	↑ 1 %
Food Orders Filled	986 people (621a /365c) /477 families	4,958 people (3,162a /1,796c) /2,104 families	↓ 11 %
Baby Food & Formula / Ensure, etc.	33 people—32 babies /1 adults	598 people—590 babies /8 adults	↓ 66 %
Senior Stockboxes—35 lbs. Food > People 60+	321 people 60 yrs. +	1,501 people 60 yrs. +	↓ 15 %
ECHO Community Meal— last Saturday of month	80 meals (1x/mo)	422 meals (1x/mo)	↓ 7 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	1 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	971 people	8,008 people	↓ 26 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	35 kits—32 Pers. Supp. Boxes /3 Laundry Kits	189 kits—159 Pers. Supp. Boxes /30 Laundry Kits	↑ 339 %
Diapers & Baby Wipes / Depends & Liners for adults	157 people—156 babies /1 adults	947 people—939 babies /8 adults	↓ 35 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	760 families	2,985 families	↑ 3 %
Clothing Vouchers / Store Gift Cards	0 people	9 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	420 shelter nights	1,553 shelter nights	↓ 4 %
Rent/Security Deposit Assistance	37 months of rent paid	152 months of rent paid	↑ 37 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) - <b>Service cut to just people in Lodging &amp; RRH</b>	0 families	24 families	↓ 17 %
Bus Tokens (20 tokens/passes) - <b>Service cut to just people in Lodging &amp; RRH</b>	8 families	45 families	↓ 45 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	0 Other Trans: Bicycles; Cars; Bus: Train	0 Other Trans: Bicycles; Cars; Bus: Train	
<b>OTHER SERVICES</b>			
Representative Payee Services	40 hours	175 hours	↑ 12 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,245 hours	6,299 hours	↑ 23 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	n/a (seasonal)—people	
Birthday Presents & Cakes	2 children	34 children	↑ 35 %
Small Appliances, Fans, air conditioners, etc	2 families	17 families	
Information & Referral	2,812 people	10,235 people	↑ 4 %
Pet Pantry - ECHO & Humane Soc. - <b>Humane Society ended svc. in Jan.</b>	0 pets	80 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Easter Baskets	77 children	77 children	↑ %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	↓ %
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	↓ %
<b>TOTAL UNITS OF SERVICE</b>	<b>110,139 varied services</b>	<b>509,032 varied services</b>	<b>↓ 5 %</b>