



# SERVICE REPORT — January 2020

	Current Month	YTD	2020 v 2019
<b>Service Description</b>	300,473 < Meals this month	955 < Unduplicated HHS Served YTD 300,473 < Meals Provided YTD	↑ 13 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	116,849 pounds of groceries	116,849 pounds of groceries	↑ 18 %
Food Orders Filled	1,596 people (997a /599c) /617families	1,596 people (997a /599c) /617families	↑ 20 %
Baby Food & Formula / Ensure, etc.	129 people—126 babies /3 adults	129 people—126 babies /3 adults	↓ 5 %
Senior Stockboxes—35 lbs. Food > People 60+	380 people 60 yrs. +	380 people 60 yrs. +	↓ 16 %
ECHO Community Meal—last Saturday of month	145 meals (1x/mo)	145 meals (1x/mo)	↑ 38 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	1 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	3,120 people	3,120 people	↑ 29 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	33 kits—23 Pers. Supp. Boxes /10 Laundry Kits	33 kits—23 Pers. Supp. Boxes /10 Laundry Kits	↑ 725 %
Diapers & Baby Wipes / Depends & Liners for adults	260 people—257 babies /3 adults	260 people—257 babies /3 adults	↑ 2 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	705 families	705 families	↑ 2 %
Clothing Vouchers / Store Gift Cards	1 people	1 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	256 shelter nights	256 shelter nights	↓ 48 %
Rent/Security Deposit Assistance	40 months of rent paid	40 months of rent paid	↓ 2 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	1 families	1 families	↓ %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	16 families	16 families	↓ %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	0 Other Trans: Bicycles; Cars; Bus; Train	0 Other Trans: Bicycles; Cars; Bus; Train	
<b>OTHER SERVICES</b>			
Representative Payee Services	45 hours	45 hours	↑ 25 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,787 hours	1,787 hours	↑ 57 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	n/a (seasonal)—people	
Birthday Presents & Cakes	19 children	19 children	↑ 90 %
Small Appliances, Fans, air conditioners, etc	9 families	9 families	
Information & Referral	2,151 people	2,151 people	↑ 2 %
Pet Pantry - ECHO & Humane Society	80 pets	80 pets	↓ 45 %
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Easter Baskets	n/a (seasonal)—children	n/a (seasonal)—children	↑ %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	↓ %
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	↓ %
<b>TOTAL UNITS OF SERVICE</b>	127,623 varied services	127,623 varied services	↑ 18 %