



# SERVICE REPORT — March 2020

	Current Month	YTD	2020 v 2019
<b>Service Description</b>	286,539 < Meals this month	1,688 < Unduplicated HHS Served YTD 927,164 < Meals Provided YTD	↑ 3 % ↓ 2 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	115,347 pounds of groceries	368,570 pounds of groceries	↑ 1 %
Food Orders Filled	1,092 people (698a /394c) /506 families	3,972 people (2541a /1431c) /1627 families	↓ 7 %
Baby Food & Formula / Ensure, etc.	173 people—171 babies /2 adults	565 people—558 babies /7 adults	↓ 26 %
Senior Stockboxes—35 lbs. Food > People 60+	365 people 60 yrs. +	1,180 people 60 yrs. +	↓ 15 %
ECHO Community Meal—last Saturday of month	80 meals (1x/mo)	342 meals (1x/mo)	↑ 5 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	1 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	1,677 people	7,037 people	↓ 12 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	78 kits—67 Pers. Supp. Boxes /11 Laundry Kits	154 kits—127 Pers. Supp. Boxes /27 Laundry Kits	↑ 800 %
Diapers & Baby Wipes / Depends & Liners for adults	267 people—261 babies /2 adults	790 people—518 babies /5 adults	↓ 7 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	760 families	2,225 families	↑ 3 %
Clothing Vouchers / Store Gift Cards	2 people	9 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	555 shelter nights	1,133 shelter nights	↓ 7 %
Rent/Security Deposit Assistance	40 months of rent paid	115 months of rent paid	↑ 24 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	16 families	24 families	↑ 50 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	10 families	37 families	↓ 42 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	0 Other Trans: Bicycles; Cars; Bus; Train	0 Other Trans: Bicycles; Cars; Bus; Train	
<b>OTHER SERVICES</b>			
Representative Payee Services	45 hours	135 hours	↑ 16 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,793 hours	5,054 hours	↑ 36 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	n/a (seasonal)—people	
Birthday Presents & Cakes	7 children	32 children	↑ 14 %
Small Appliances, Fans, air conditioners, etc	4 families	15 families	
Information & Referral	2,712 people	7,423 people	↑ 3 %
Pet Pantry - ECHO & Humane Soc. - Humane Society ended svc. in Jan.	0 pets	80 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
<b>SEASONAL SERVICES (see also &gt; Food Services)</b>			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Easter Baskets	n/a (seasonal)—children	n/a (seasonal)—children	↑ %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	↓ %
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	↓ %
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	↓ %
<b>TOTAL UNITS OF SERVICE</b>	<b>125,023 varied services</b>	<b>398,893 varied services</b>	<b>↑ 1 %</b>