



SERVICE REPORT — May 2020

	Current Month	YTD	2020 v 2019
		2,135 < Unduplicated HHS Served YTD	~ even
Service Description	306,914 < Meals this month	1,485,543 < Meals Provided YTD	↓ 9 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	130,862 pounds of groceries	601,585 pounds of groceries	↓ 4 %
Food Orders Filled	665 people (443a /222c) /248 families	5,623 people (3,605aa /2,018c) /2,352 families	↓ 19 %
Baby Food & Formula / Ensure, etc.	165 people—164 babies /1 adults	763 people—754 babies /9 adults	↓ 69 %
Senior Stockboxes—35 lbs. Food > People 60+	346 people 60 yrs. +	1,847 people 60 yrs. +	↓ 16 %
ECHO Community Meal—last Saturday of month	80 meals (1x/mo)	502 meals (1x/mo)	↓ 12 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	1 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	956 people	8,964 people	↓ 35 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	41 kits—32 Pers. Supp. Boxes /9 Laundry Kits	230 kits—191 Pers. Supp.Boxes /39 Laundry Kits	↑ 296 %
Diapers & Baby Wipes / Depends & Liners for adults	262 people—261 babies /1 adults	1,209 people—1,200 babies /9 adults	↓ 39 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	754 families	3,739 families	↑ 3 %
Clothing Vouchers / Store Gift Cards	0 people	9 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	213 shelter nights	1,766 shelter nights	↓ 10 %
Rent/Security Deposit Assistance	27 months of rent paid	179 months of rent paid	↑ 26 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	6 families	30 families	↓ 21 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	6 families	51 families	↓ 47 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	0 Other Trans: Bicycles; Cars; Bus; Train	0 Other Trans: Bicycles; Cars; Bus; Train	
OTHER SERVICES			
Representative Payee Services	40 hours	215 hours	↑ 8 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,371 hours	7,670 hours	↑ 22 %
Classes/Demos - June, July, Aug: UW-Ext	n/a (seasonal)—people	n/a (seasonal)—people	
Birthday Presents & Cakes	11 children	45 children	↓ 36 %
Small Appliances, Fans, air conditioners, etc	5 families	22 families	
Information & Referral	2,810 people	13,045 people	↑ 5 %
Pet Pantry - ECHO & Humane Soc. - Humane Society ended svc. in Jan.	0 pets	80 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
SEASONAL SERVICES (see also > Food Services)			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—children	77 children	↓ 77 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	138,620 varied services	647,652 varied services	↓ 5 %