



# SERVICE REPORT — June 2020

	Current Month	YTD	2020 v 2019
<b>Service Description</b>	289,824 < Meals this month	2,354 < Unduplicated HHS Served YTD	↓ 3 %
		1,775,367 < Meals Provided YTD	↓ 8 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	122,982 pounds of groceries	724,567 pounds of groceries	↓ 1 %
Food Orders Filled	824 people (543a /281c) /335 families	6,447 people (4,148a /2229c) /2,687 families	↓ 25 %
Baby Food & Formula / Ensure, etc.	55 people—53 babies /2 adults	818 people—807 babies /11 adults	↓ 69 %
Senior Stockboxes—35 lbs. Food > People 60+	316 people 60 yrs. +	2,163 people 60 yrs. +	↓ 17 %
ECHO Community Meal— last Saturday of month	116 meals (1x/mo)	618 meals (1x/mo)	↓ 9 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	1 families	2 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
Christmas Day Dinner	n/a (seasonal)—meals	n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	1,311 people	10,275 people	↓ 39 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	23 kits—20 Pers. Supp. Boxes /3 Laundry Kits	253 kits—211 Pers. Supp.Boxes /42 Laundry Kits	↑ 266 %
Diapers & Baby Wipes / Depends & Liners for adults	158 people—156 babies /2 adults	1,367 people—1,356 babies /11 adults	↓ 39 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	820 families	4,559 families	↑ 4 %
Clothing Vouchers / Store Gift Cards	0 people	9 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	308 shelter nights	2,074 shelter nights	↓ 13 %
Rent/Security Deposit Assistance	35 months of rent paid	214 months of rent paid	↑ 28 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) - <b>Service cut to just people in Lodging &amp; RRH</b>	6 families	36 families	↓ 13 %
Bus Tokens (20 tokens/passes) - <b>Service cut to just people in Lodging &amp; RRH</b>	6 families	57 families	↓ 50 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	2 Other Trans: 2 Bicycles; Cars; Bus: Train	2 Other Trans: 2 Bicycles; Cars; Bus: Train	
<b>OTHER SERVICES</b>			
Representative Payee Services	40 hours	255 hours	↑ 5 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,367 hours	9,037 hours	↑ 22 %
Classes/Demos - June, July, Aug: UW-Ext - <b>Not doing due to COVID19</b>	n/a (seasonal)—people	n/a (seasonal)—people	
Birthday Presents & Cakes	5 children	50 children	↓ 37 %
Small Appliances, Fans, air conditioners, etc	24 families	46 families	
Information & Referral	2,810 people	15,855 people	↑ 6 %
Pet Pantry - ECHO & Humane Soc. - <b>Humane Society ended svc. in Jan.</b>	0 pets	80 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
<b>SEASONAL SERVICES</b> (see also > Food Services)			
School Supplies (main distribution - August)	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—children	77 children	↓ 77 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	131,209 varied services	778,861 varied services	↓ 19 %