



# SERVICE REPORT — August 2020

	Current Month	YTD	2020 v 2019
<b>Service Description</b>	297,871 < Meals this month	2,676 < Unduplicated HHS Served YTD 2,375,183 < Meals Provided YTD	↓ 10 % ↓ 5 %
<b>FOOD SERVICES</b>			
Pounds of Groceries > clients, pantries, groups	114,234 pounds of groceries	964,327 pounds of groceries	↑ 2 %
Food Orders Filled	1,137 people (648a /411c) /442 families	8,643 people (4,796a /2,710c) /3,129 families	↓ 28 %
Baby Food & Formula / Ensure, etc.	216 people—105 babies /4 adults	1,143 people—912 babies /15 adults	↓ 64 %
Senior Stockboxes—35 lbs. Food > People 60+	511 people 60 yrs. +	3,002 people 60 yrs. +	↓ 19 %
ECHO Community Meal— last Saturday of month	110 meals (1x/mo)	848 meals (1x/mo)	↓ 9 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	3 families	
Farmers Market Vouchers	n/a (seasonal)—people/families/vouchers	0 n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	n/a (seasonal)—people/ families	0 n/a (seasonal)—people/ families	
Christmas Day Dinner	n/a (seasonal)—meals	0 n/a (seasonal)—meals	
<b>PERSONAL &amp; HOUSEHOLD SERVICES</b>			
Personal, Laundry & Cleaning Supplies	2,214 people	14,418 people	↓ 39 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	37 kits—36 Pers. Supp. Boxes /1 Laundry Kits	325 kits—281 Pers. Supp.Boxes /44 Laundry Kits	↑ 231 %
Diapers & Baby Wipes / Depends & Liners for adults	283 people—217 babies /4 adults	1,871 people—1,573 babies /15 adults	↓ 29 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	815 families	6,204 families	↑ 3 %
Clothing Vouchers / Store Gift Cards	1 people	10 people	
<b>HOUSING SERVICES</b>			
Lodging in Motels—Shelter Nights	441 shelter nights	2,768 shelter nights	↑ 1 %
Rent/Security Deposit Assistance	31 months of rent paid	281 months of rent paid	↑ 22 %
<b>TRANSPORTATION SERVICES</b>			
Gas Cards (\$20 each) - <b>Service cut to just people in Lodging &amp; RRH</b>	2 families	40 families	↓ 20 %
Bus Tokens (20 tokens/passes) - <b>Service cut to just people in Lodging &amp; RRH</b>	9 families	75 families	↓ 41 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	0 Other Trans: 0 Bicycles; Cars; Bus: Train	3 Other Trans: 3 Bicycles; Cars; Bus: Train	
<b>OTHER SERVICES</b>			
Representative Payee Services	40 hours	337 hours	↑ 1 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,746 hours	12,191 hours	↑ 19 %
Classes/Demos - June, July, Aug: UW-Ext - <b>Not doing due to COVID19</b>	n/a (seasonal)—people	0 n/a (seasonal)—people	
Birthday Presents & Cakes	4 children	58 children	↓ 49 %
Small Appliances, Fans, air conditioners, etc	3 families	66 families	
Information & Referral	2,816 people	21,491 people	↑ 6 %
Pet Pantry - ECHO & Humane Soc. - <b>Humane Society ended svc. in Jan.</b>	0 pets	80 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
<b>SEASONAL SERVICES</b> (see also > Food Services)			
School Supplies	43 n/a (seasonal)—children/ families	140 n/a (seasonal)—children/ families	↓ 67 %
Easter Baskets	n/a (seasonal)—children	77 children	↓ 77 %
Christmas Trees & Decorations	n/a (seasonal)—families	n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	n/a (seasonal)—people/ families	
<b>TOTAL UNITS OF SERVICE</b>	<b>124,693 varied services</b>	<b>1,038,401 varied services</b>	<b>↑ &lt;1 %</b>