



SERVICE REPORT — September 2020

	Current Month	YTD	2020 v 2019
		2,820 < Unduplicated HHS Served YTD	↓ 16 %
Service Description	277,559 < Meals this month	2,652,742 < Meals Provided YTD	↓ 3 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	109,934 pounds of groceries	1,074,261 pounds of groceries	↑ 4 %
Food Orders Filled	1,042 people (624a /418c) /402 families	9,685 people (6,087a /3,598c) /3,958 families	↓ 30 %
Baby Food & Formula / Ensure, etc.	191 people—188 babies /3 adults	1,334 people—1,312 babies /22 adults	↓ 151 %
Senior Stockboxes—35 lbs. Food > People 60+	396 people 60 yrs. +	3,398 people 60 yrs. +	↓ 12 %
ECHO Community Meal— last Saturday of month	118 meals (1x/mo)	966 meals (1x/mo)	↓ 10 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	3 families	
Farmers Market Vouchers	0 n/a (seasonal)—people/families/vouchers	0 n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	0 n/a (seasonal)—people/ families	0 n/a (seasonal)—people/ families	
Christmas Day Dinner	0 n/a (seasonal)—meals	0 n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	1,062 people	15,480 people	↓ 44 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	29 kits—18 Pers. Supp. Boxes /11 Laundry Kits	354 kits—299 Pers. Supp.Boxes /55 Laundry Kits	↑ 231 %
Diapers & Baby Wipes / Depends & Liners for adults	231 people—223 babies /8 adults	2,102 people—2,074 babies /28 adults	↓ 34 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	795 families	6,999 families	↑ 2 %
Clothing Vouchers / Store Gift Cards	2 people	12 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	378 shelter nights	3,146 shelter nights	↑ 13 %
Rent/Security Deposit Assistance	39 months of rent paid	320 months of rent paid	↑ 24 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	3 families	43 families	↓ 20 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	16 families	91 families	↓ 43 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	3 Other Trans: 3 Bicycles; Cars; Bus; Train	6 Other Trans: 6 Bicycles; Cars; Bus; Train	
OTHER SERVICES			
Representative Payee Services	40 hours	377 hours	↓ 4 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,579 hours	13,770 hours	↑ 15 %
Classes/Demos - June, July, Aug: UW-Ext - Not doing due to COVID19	0 n/a (seasonal)—people	0 n/a (seasonal)—people	
Birthday Presents & Cakes	5 children	63 children	↓ 52 %
Small Appliances, Fans, air conditioners, etc	1 families	67 families	
Information & Referral	2,810 people	24,301 people	↑ 7 %
Pet Pantry - ECHO & Humane Soc. - Humane Society ended svc. in Jan.	0 pets	80 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
SEASONAL SERVICES (see also > Food Services)			
School Supplies	n/a (seasonal)—children/ families	140 n/a (seasonal)—children/ families	
Easter Baskets	n/a (seasonal)—children	77 children	
Christmas Trees & Decorations	n/a (seasonal)—families	0 n/a (seasonal)—families	
Christmas Toy Program -	n/a (seasonal)—children/ families	0 n/a (seasonal)—children/ families	
Christmas Adopt-a-Family	n/a (seasonal)—people/ families	0 n/a (seasonal)—people/ families	
TOTAL UNITS OF SERVICE	118,674 varied services	1,157,075 varied services	↑ 2 %