



# SERVICE REPORT — October 2020

|  | Current Month                                 | YTD  | 2020 v 2019 |
|--|---|--|-------------|
|  |   | 3,006 < Unduplicated HHS Served YTD            | ↓ 14 %      |
| <b>Service Description</b>   | 260,216 < Meals this month                    | 2,912,958 < Meals Provided YTD                 | ↓ 5 %       |
| <b>FOOD SERVICES</b>   |   |  |             |
| Pounds of Groceries > clients, pantries, groups  | 101,296 pounds of groceries                   | 1,175,557 pounds of groceries                  | ↑ 2 %       |
| Food Orders Filled   | 1,293 people (803a /490c) /471 families       | 10,978 people (6,890a /4,088c) /3,600 families | ↓ 32 %      |
| Baby Food & Formula / Ensure, etc.   | 41 people—38 babies /3 adults                 | 1,375 people—1,350 babies /25 adults           | ↓ 61 %      |
| Senior Stockboxes—35 lbs. Food > People 60+  | 369 people 60 yrs. +                          | 3,767 people 60 yrs. +                         | ↓ 12 %      |
| ECHO Community Meal— last Saturday of month  | 90 meals (1x/mo)                              | 1,056 meals (1x/mo)                            | ↓ 9 %       |
| Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours             | 0 families                                    | 3 families                                     |             |
| Farmers Market Vouchers  | 0 n/a (seasonal)—people/families/vouchers     | 0 n/a (seasonal)—people/families/vouchers      |             |
| Thanksgiving Baskets   | 0 n/a (seasonal)—people/ families             | 0 n/a (seasonal)—people/ families              |             |
| Christmas Day Dinner   | 0 n/a (seasonal)—meals                        | 0 n/a (seasonal)—meals                         |             |
| <b>PERSONAL &amp; HOUSEHOLD SERVICES</b>   |   |  |             |
| Personal, Laundry & Cleaning Supplies  | 1,418 people                                  | 16,898 people                                  | ↓ 46 %      |
| Homeless Personal Supplies Boxes / Homeless Laundry Kits                               | 36 kits—32 Pers. Supp. Boxes /4 Laundry Kits  | 390 kits—331 Pers. Supp.Boxes /59 Laundry Kits | ↑ 257 %     |
| Diapers & Baby Wipes / Depends & Liners for adults                                     | 163 people—159 babies /4 adults               | 2,265 people—2,233 babies /32 adults           | ↓ 25 %      |
| Giveaways from Office, not in Food Orders (Food & Non-Food)                            | 781 families                                  | 7,780 families                                 | ↑ 2 %       |
| Clothing Vouchers / Store Gift Cards   | 0 people                                      | 12 people                                      |             |
| <b>HOUSING SERVICES</b>  |   |  |             |
| Lodging in Motels—Shelter Nights   | 448 shelter nights                            | 3,594 shelter nights                           | ↑ 29 %      |
| Rent/Security Deposit Assistance   | 43 months of rent paid                        | 363 months of rent paid                        | ↑ 24 %      |
| <b>TRANSPORTATION SERVICES</b>   |   |  |             |
| Gas Cards (\$20 each) - <b>Service cut to just people in Lodging &amp; RRH</b>         | 2 families                                    | 45 families                                    | ↓ 13 %      |
| Bus Tokens (20 tokens/passes) - <b>Service cut to just people in Lodging &amp; RRH</b> | 8 families                                    | 99 families                                    | ↓ 24 %      |
| Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities                     | 3 Other Trans: 2 Bicycles; 1 Cars; Bus: Train | 9 Other Trans: 8 Bicycles; 1 Cars; Bus: Train  |             |
| <b>OTHER SERVICES</b>  |   |  |             |
| Representative Payee Services  | 38 hours                                      | 415 hours                                      | ↓ 6 %       |
| Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator               | 1,246 hours                                   | 15,016 hours                                   | ↑ 9 %       |
| Classes/Demos - June, July, Aug: UW-Ext - <b>Not doing due to COVID19</b>              | 0 n/a (seasonal)—people                       | 0 n/a (seasonal)—people                        |             |
| Birthday Presents & Cakes  | 9 children                                    | 72 children                                    | ↓ 50 %      |
| Small Appliances, Fans, air conditioners, etc  | 1 families                                    | 68 families                                    |             |
| Information & Referral   | 2,805 people                                  | 27,106 people                                  | ↑ 6 %       |
| Pet Pantry - ECHO & Humane Soc. - <b>Humane Society ended svc. in Jan.</b>             | 0 pets  | 80 pets  |             |
| Post-Secondary Education Assistance - Tuition, Books, Supplies                         | 0 person                                      | 0 people                                       |             |
| <b>SEASONAL SERVICES (see also &gt; Food Services)</b>                                 |   |  |             |
| School Supplies  | 0 n/a (seasonal)—children/ families           | 140 n/a (seasonal)—children/ families          | ↓ 67 %      |
| Easter Baskets   | 0 n/a (seasonal)—children                     | 77 children                                    | ↓ 77 %      |
| Christmas Trees & Decorations  | 0 n/a (seasonal)—families                     | n/a (seasonal)—families                        |             |
| Christmas Toy Program -  | 0 n/a (seasonal)—children/ families           | n/a (seasonal)—children/ families              |             |
| Christmas Adopt-a-Family   | 0 n/a (seasonal)—people/ families             | n/a (seasonal)—people/ families                |             |
| <b>TOTAL UNITS OF SERVICE</b>  | 110,090 varied services                       | 1,267,165 varied services                      | ↑ <1 %      |