



SERVICE REPORT — November 2020

	Current Month	YTD	2020 v 2019
		3,304 < Unduplicated HHS Served YTD	↓ 12 %
Service Description	308,875 < Meals this month	3,221,833 < Meals Provided YTD	↓ 3 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	128,658 pounds of groceries	1,304,215 pounds of groceries	↑ 4 %
Food Orders Filled	851 people (530a /321c) /342 families	11,829 people (7,420a /4,409c) /3,942 families	↓ 33 %
Baby Food & Formula / Ensure, etc.	63 people—60 babies /3 adults	1,438 people—1,410 babies /28 adults	↓ 59 %
Senior Stockboxes—35 lbs. Food > People 60+	378 people 60 yrs. +	4,145 people 60 yrs. +	↓ 11 %
ECHO Community Meal— last Saturday of month	148 meals (1x/mo)	1,204 meals (1x/mo)	↓ 5 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	3 families	
Farmers Market Vouchers	0 n/a (seasonal)—people/families/vouchers	0 n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	659 people/ 600 families	659 people/ 600 families	↓ 45
Christmas Day Dinner	0 n/a (seasonal)—meals	0 n/a (seasonal)—meals	
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	1,006 people	17,904 people	↓ 48 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	36 kits—35 Pers. Supp. Boxes /1 Laundry Kits	426 kits—316 Pers. Supp.Boxes /45 Laundry Kits	↑ 261 %
Diapers & Baby Wipes / Depends & Liners for adults	163 people—156 babies /7 adults	2,428 people—2,389 babies /39 adults	↓ 23 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	774 families	8,554 families	↑ < 1 %
Clothing Vouchers / Store Gift Cards (Shop no longer accepting)	0 people	12 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	335 shelter nights	3,929 shelter nights	↑ 41 %
Rent/Security Deposit Assistance	42 months of rent paid	405 months of rent paid	↑ 29 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	3 families	48 families	↓ 8 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	5 families	104 families	↓ 21 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	4 Other Trans: 4 Bicycles; Cars; Bus: Train	13 Other Trans: 12 Bicycles; 1 Cars; Bus: Train	
OTHER SERVICES			
Representative Payee Services	36 hours	451 hours	↓ 8 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,262 hours	16,278 hours	↑ 7 %
Classes/Demos - June, July, Aug: UW-Ext - Not doing due to COVID19	0 n/a (seasonal)—people	0 n/a (seasonal)—people	
Birthday Presents & Cakes	7 children	79 children	↓ 49 %
Small Appliances, Fans, air conditioners, etc	2 families	70 families	
Information & Referral	2,841 people	29,947 people	↑ 6 %
Pet Pantry - ECHO & Humane Soc. - January & November only months	55 pets	135 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
SEASONAL SERVICES (see also > Food Services)			
School Supplies	0 n/a (seasonal)—children/ families	140 (seasonal)—children/ families	↓ 67 %
Easter Baskets	0 n/a (seasonal)—children	77 children	↓ 77 %
Christmas Trees & Decorations	0 n/a (seasonal)—families	(seasonal)—families	
Christmas Toy Program -	0 n/a (seasonal)—children/ families	(seasonal)—children/ families	
Christmas Adopt-a-Family	0 n/a (seasonal)—people/ families	(seasonal)—people/ families	
TOTAL UNITS OF SERVICE	137,328 varied services	1,404,493 varied services	↑ 2 %