



SERVICE REPORT — December 2020

	Current Month	YTD	2020 v 2019
		3,376 < Unduplicated HHS Served YTD	↓ 13 %
Service Description	241,652 < Meals this month	3,463,485 < Meals Provided YTD	↓ 4 %
FOOD SERVICES			
Pounds of Groceries > clients, pantries, groups	98,359 pounds of groceries	1,402,574 pounds of groceries	↑ 2 %
Food Orders Filled	886 people (564a /322c) /328 families	12,715 people (7,984a /4,731c) /4,270 families	↓ 33 %
Baby Food & Formula / Ensure, etc.	72 people— 69 babies / 3 adults	1,510 people—1,479 babies /31 adults	↓ 59 %
Senior Stockboxes—35 lbs. Food > People 60+	301 people 60 yrs. +	4,446 people 60 yrs. +	↓ 12 %
ECHO Community Meal— last Saturday of month	98 meals (1x/mo)	1,302 meals (1x/mo)	↓ 4 %
Emergency Food - ECHO Gift Cards or ECHO Vchrs w/Crisis Interv after-hours	0 families	3 families	
Farmers Market Vouchers	0 n/a (seasonal)—people/families/vouchers	0 n/a (seasonal)—people/families/vouchers	
Thanksgiving Baskets	0 n/a (seasonal)—people/ families	659 n/a (seasonal)—people/ families	↓ 45
Christmas Day Dinner	638 n/a (seasonal)—meals	638 n/a (seasonal)—meals	↓ 25
PERSONAL & HOUSEHOLD SERVICES			
Personal, Laundry & Cleaning Supplies	1,114 people	19,018 people	↓ 49 %
Homeless Personal Supplies Boxes / Homeless Laundry Kits	42 kits—40 Pers. Supp. Boxes /2 Laundry Kits	468 kits—406 Pers. Supp.Boxes /62 Laundry Kits	↑ 244 %
Diapers & Baby Wipes / Depends & Liners for adults	156 people—153 babies /3 adults	2,584 people—2,542 babies /42 adults	↓ 23 %
Giveaways from Office, not in Food Orders (Food & Non-Food)	685 families	9,239 families	↓ 2 %
Clothing Vouchers / Store Gift Cards (Shop no longer accepting)	0 people	12 people	
HOUSING SERVICES			
Lodging in Motels—Shelter Nights	379 shelter nights	4,308 shelter nights	↑ 45 %
Rent/Security Deposit Assistance	39 months of rent paid	444 months of rent paid	↑ 26 %
TRANSPORTATION SERVICES			
Gas Cards (\$20 each) - Service cut to just people in Lodging & RRH	1 families	49 families	↓ 9 %
Bus Tokens (20 tokens/passes) - Service cut to just people in Lodging & RRH	25 families	129 families	↓ 3 %
Other Transportation—Bicycles/Cars/Bus or Train Tix > other cities	0 Other Trans: 0 Bicycles; Cars; Bus; Train	13 Other Trans: 12 Bicycles; 1 Cars; Bus; Train	
OTHER SERVICES			
Representative Payee Services	30 hours	481 hours	↓ 11 %
Direct Assistance Contact Hrs, incl. Case Management & Housing Navigator	1,122 hours	17,400 hours	↑ 5 %
Classes/Demos - June, July, Aug: UW-Ext - Not doing due to COVID19	0 n/a (seasonal)—people	0 n/a (seasonal)—people	
Birthday Presents & Cakes	7 children	86 children	↓ 48 %
Small Appliances, Fans, air conditioners, etc	1 families	71 families	↓ 47 %
Information & Referral	2,883 people	32,830 people	↑ 7 %
Pet Pantry - ECHO & Humane Soc. - Humane Society ended svc. in Jan.	121 pets	256 pets	
Post-Secondary Education Assistance - Tuition, Books, Supplies	0 person	0 people	
SEASONAL SERVICES (see also > Food Services)			
School Supplies	0 (seasonal)—children/ families	140 (seasonal)—children	↓ 67 %
Easter Baskets	0 (seasonal)—children	77 children	↓ 77 %
Christmas Trees & Decorations	52 (seasonal)—families	52 (seasonal)—families	↓ 47 %
Christmas Toy Program -	429 (seasonal)—156 families	429 (seasonal)— 156 families	↑ 3 %
Christmas Adopt-a-Family	160 (seasonal)—people	160 (seasonal)—people	↓ 47 %
TOTAL UNITS OF SERVICE	107,600 varied services	1,512,093 varied services	↑ < 1 %